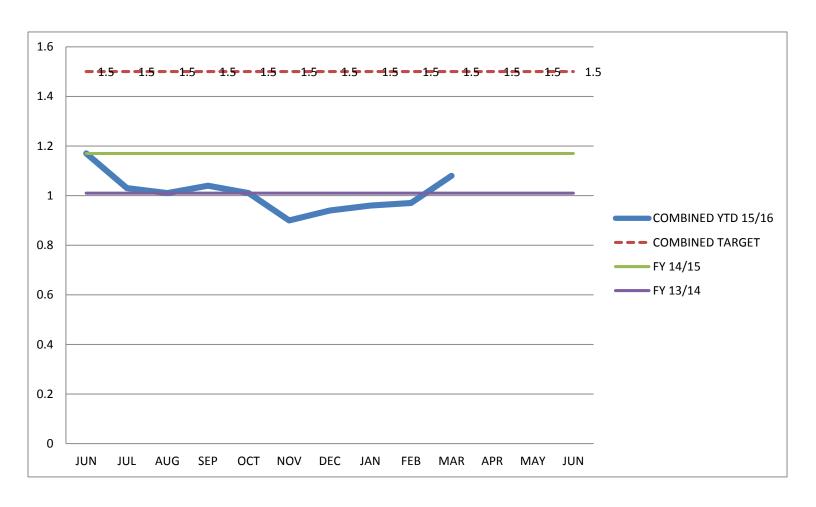
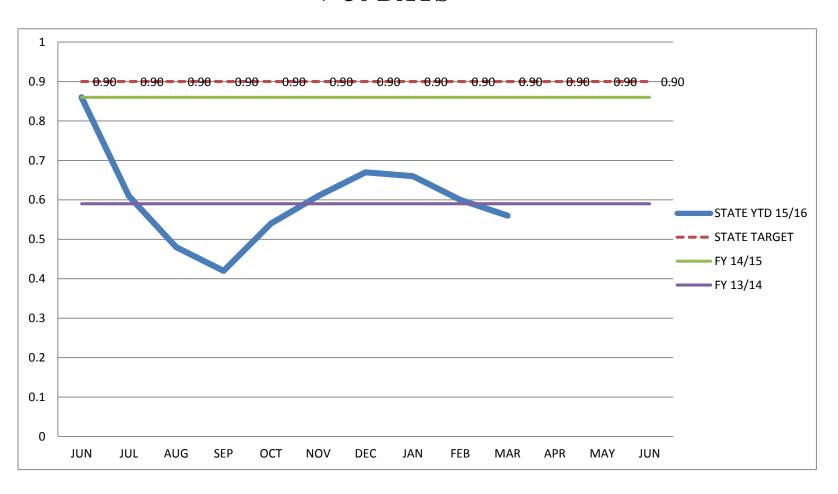
### **YTD (Year-To-Date) Performance Report**

Bureau	Boiler Safety Bureau				
Date	4-19-2016				
Period	FY 15/16 – 3rd Quarter				
Obj. #	Objective	Standard	YTD Actual	YTD Status	Comments
1.1	Combined State and Insurance inspection backlog of items due 30 days after certificate of inspection expiration.	Backlog ≤ 1.50%	1.08%		
1.2	State inspection backlog of items due 30 days after certificate of inspection expiration.	Backlog ≤ 0.90%	0.56%		
1.3	% of follow-up inspections of pressure retaining equipment for which violations were identified by State inspectors.	≥ 95% within 90 days	100%		
1.4	Develop a program to increase public awareness of the dangers associated with the operation of pressure retaining equipment and the inspection requirements of Chapter 95, Article 7A.	Program developed to communicate in written and electronic form.			Completion date 12-31-16
1.5	Conduct training for inspection staff. Include in-service and new construction related curriculum.	Conduct training twice a year in Spring and Fall	2		Nov. 2-5 2015 Due-Apr 18-21 2016
2.1	Input of hard copy inspection reports into the data system.	≤ 5 days	100%		
3.1	Conduct bureau S&H committee meetings.	At least quarterly	4		Jun 4, Sep 3, Dec 3 2015 Mar 8, 2016
	Site inspections are conducted of Bureau controlled spaces in accordance with the S&H Policies using appropriate reporting forms.	At least quarterly	4		Jun 4, Sep 3, Dec 3 2015 Mar 8, 2016
3.3	S&H Policy 9 is reviewed with supervisors and staff.	Annually	All Staff		May 21, 2015 Due-Apr 18-20 2016
3.4	Follow prescribed procedures for investigating and reporting injuries, occupational illnesses, violence or criminal activity.	Investigate and report as required by policy			Kidd auto accident 3-11-16.
	YTD Status				
	Meeting or exceeding standard				
	Not meeting standard				
	Objective on hold or no longer valid				

## COMBINED INSPECTION BACKLOG > 30 DAYS



### **STATE INSPECTION BACKLOG** > 30 DAYS



### THE PERCENT OF STATE VIOLATIONS WITH FOLLOW UP INSPECTIONS CONDUCTED WITHIN 90 DAYS



#### INSPECTOR STATISTICS THROUGH THE THIRD QUARTER 15/16

Inspector Name	New location Visits (YTD) Minimum required = 36	% of F/U Inspections conducted within 90 Days (YTD)	% of Objects Expired (YTD)
Bailey	73	100%	0.39%
Coley	31	100%	0.17%
Smith	135	100%	0.13%
Gunto	125	100%	0.02%
Kidd	24	100%	0.98%
Kirkland	70	100%	0.28%
Harrell	52	100%	0.05%
Sims	46	100%	0.52%
Snuffer	7	100%	1.21%
Parker	65	100%	1.64%
Johnson	32	100%	0.44%
Hutchens	24	100%	0.36%
Kirkman	69	100%	0.95%
Totals	754	100%	0.56%

#### INSURANCE INSPECTION STATISTICS THROUGH THE THIRD QUARTER 15/16

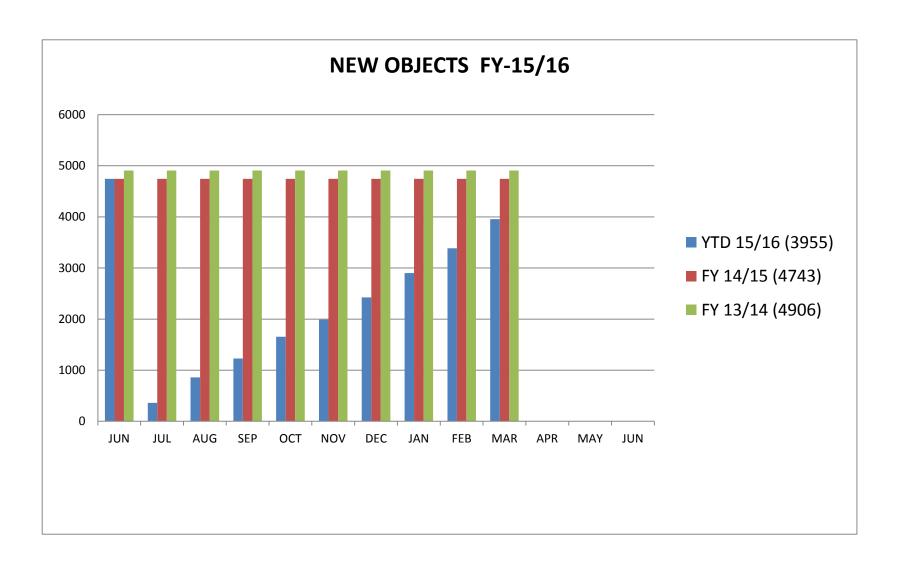
	Total # Insurance Objects	% of Objects Expired 15/16 (YTD)	% of Objects Expired 14/15	% of Objects Expired 13/14
Arise Inc.	3696	0.04%	0.71%	0.16%
Chubb	1518	0.13%	0.33%	0.58%
Cincinnati	2058	0.07%	3.35%	1.86%
CNA	1164	0.04%	0.63%	2.16%
FM Global	14772	0.60%	0.91%	1.49%
HSB	20273	2.88%	2.42%	3.25%
HSB-CT	563	0.00%	1.02%	0.35%
Liberty Mutual	2171	0.39%	0.10%	0.37%
OneCis.	1273	0.20%	0.56%	0.29%
Starr Indemnity	608	0.16%	0.97%	7.62%
Travelers	9173	1.25%	0.23%	1.24%
XL America	1548	0.78%	1.27%	1.65%
Zurich	<u>3868</u>	<u>0.22%</u>	<u>1.33%</u>	<u>1.88%</u>
Totals:	62685	1.32%	1.32%	1.76%

#### BSB Registered Objects Jul 2006 - Jan 2016



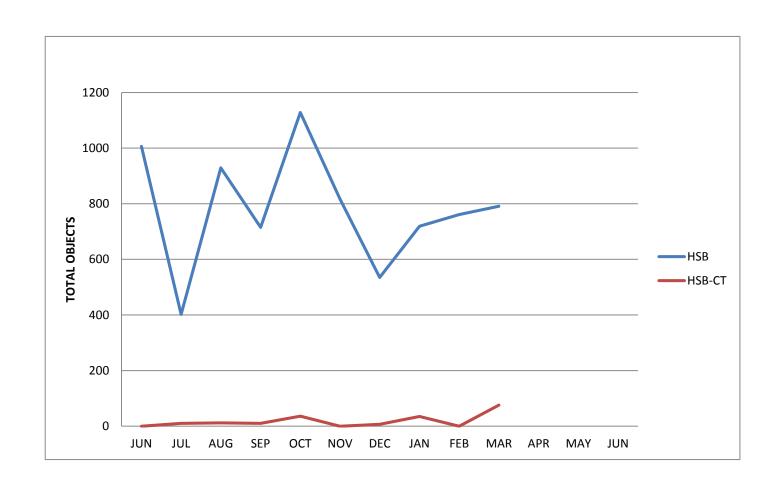
### NEW OBJECTS REGISTERED IN NORTH CAROLINA

(All new objects inspected by BSB)



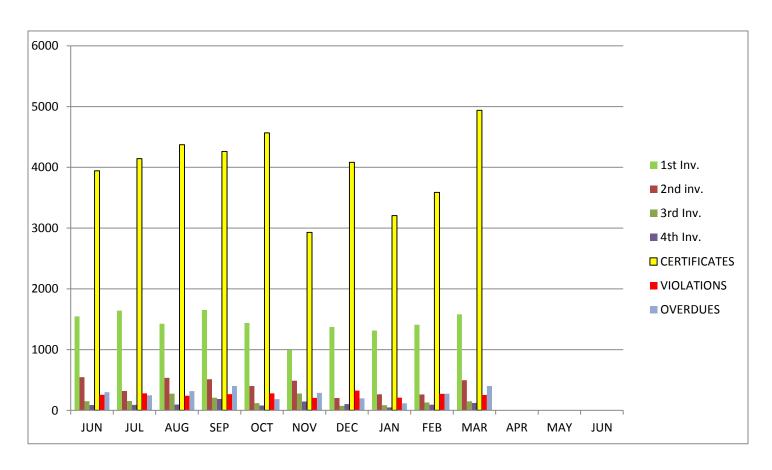
#### **STAFF STATISTICS**

Hard Copy Reports - Third Quarter 15/16 100% of hard copy reports were processed by staff within 5 days of receipt.



#### **STAFF STATISTICS**

### Print Jobs - Third Quarter 15/16



#### **STAFF STATISTICS**

#### Penalty Worksheets

Item	FY 14/15	3rd Qtr. FY-15/16
Penalty worksheets delivered	148	59
Invoices Paid	23	21 (35.5%)
<b>Total Payments</b>	\$1,615	\$970
<b>Total Businesses Closed</b>	33	17 (28.8%)
<b>Total New Owners</b>	17	4 (6.7%)
6.7%Total Outstanding Invoices	229	105

71% positive outcome

<u>Process:</u> The staff reviews inspections due each month and send penalty work sheets to each inspector for location that they will visit. The inspector delivers the work sheet and returns a copy to staff. The status of the invoice is tracked.

#### **Civil Penalty Process Projections**

Total number of violations over 120 days = 57 locations 111 violations

Total number of unpaid invoices over 120 days = 903 totaling \$50,000

## SHOP ACTIVITY AND INCOME THROUGH THE THIRD QUARTER 2015/2016

Shop Companies	FY 14/15	3rd Quarter FY15/16	VISITS
A C Corp	\$ 789	\$ 2,810	7
Buckeye	\$27,770	\$ 22,436	58
Controls SE	\$18,457	\$ 21,546	45
Ristoflex	\$16,839	\$ 8,534	15
Edwards	\$18,245	\$ 21,625	40
Fab Associates	\$24,230	\$ 22,970	53
GEH	\$27,996	\$ 18,576	25
IMS Fabrication	\$ 3,732	\$ 3,733	7
Isometrics	\$ 6,561	\$ 6,268	8
Morris & Associates	\$29,857	\$ 24,030	63
Ramco	\$ 9,123	\$ 6,423	14
Salisbury Machinery	\$ 1,442	\$ 760	2
Southern Industrial	<u>\$ 5,682</u>	<u>\$ 1,514</u>	<u>3</u>
TOTALS:	\$190,723	\$161,225	340

#### **AUDITS AND REVIEWS**

Type of Activity	<b>How Many</b>	Income
R Stamp Reviews	23	\$21,192
Audits	27	\$24,521

# BOILER SAFETY BUREAU INCOME AND EXPENSES

2015-2016	January	February	March
<b>Monthly Receipts</b>	\$183,490.46	\$194,618.54	\$233,955.16
Monthly Expenses	\$171,409.71	\$162,082.23	\$173,522.92
Lxperises			
<b>BD 701 Net</b>	\$ 12,080.75	\$ 32,536.31	\$60,432.24
Begin Balance	\$ 141,198.12	\$153,278.87	\$185,815.18
Cash Balance	\$ 153,278.87	\$185,815.18	\$246,247.42
2014-2015	January	February	March
<b>Monthly Receipts</b>	\$143,982.72	\$144,146.10	\$180,017.00
Monthly	\$158,320.33	\$159,390.36	\$162,211.71
Expenses			
<b>BD 701 Net</b>	\$ (14,337.61)	\$ (15,244.26)	\$ 17,805.29

#### Incidents Investigated

Seqiris in Holly springs on March 17, 2016.

- Medical waste that was being decontaminated caught on fire inside an autoclave.
- No injuries.
- The door gaskets, wiring and pressure relief device were damaged.



#### PHCC – Plumbing-Heating-Cooling- Contractors convention at the Greensboro Coliseum Thursday April 14, 2016.

Don had over 34 visitors to our booth, interacted with a majority of them, and handed out many pamphlets and business cards. The vast majority of people that stopped by had only positive remarks, and were very happy to see us represented at the convention. Overall, it was a good experience, and we look forward to attending next year. Don is also actively seeking other venues to strengthen our Public Awareness Program.



#### **Public Awareness Action Plan**

What must be done? (Action)	By whom? (Responsibility)	Starting? (Start Date)	Completed? (Due Date)	Comments: (Contingencies, resources, etc.)
Revise, print and distribute new informational pamphlets to all field staff.	Don Kinney, Office Staff	06/01/2015	09/02/2015	Have new pamphlet approved by Chief and Publications/Communications.
Compile a list of boiler and pressure vessel installers in the state, and send a form letter along with the new pamphlet for informational purposes.	Don Kinney, Office Staff	07/01/2015	02/22/2016	Assign duty to PA(s), making sure list is appropriate.
Work with Communications to develop a "Cool Jobs" YouTube video.	Don Kinney, Dolores Quesenberry, Mike Daniels	01/01/2016	(05/31/2016)	Work with Supervisors to recruit inspectors for the video. Find locations willing to participate.
Radio Program/Interview with Commissioner Berry.	Don Kinney, Dolores Quesenberry	01/01/2016	(05/03/2016)	Schedule meetings and develop script for show.
Re-design/Update website.	Don Kinney, Amanda Carroll	01/01/2016	(12/31/2016)	Discuss options with IT.
Write an article regarding the program for the Labor Ledger.	Don Kinney	02/02/2016	02/19/2016	Write article and deliver to Neal Obriant by due date.
Develop at least one partnership with a related industry organization.	Don Kinney	02/01/2016	03/10/2016	Seek and attain partnership for the sharing of information and ideas. Also to promote the chance for speaking opportunities at conventions, etc.
Develop and implement social media interactions. Did you know?	Don Kinney, Dolores Quesenberry	01/01/2016	(12/31/2016)	Work with Communications to participate in social media.