

	Elevator Bureau Performance Report	Dec 2015			Fiscal Yr:
					<i>July 1, 2015 through June 30, 2016</i>
Goal/Obj #	Objective	Standard	Actual YTD	Status	Comments
1.1	# inspectors with no routine elevator inspections older than 30 days of the date of the annual inspection.	35	10		
1.2	# safety meetings with each traveling amusement company with 15 or more rides at a single location.	At least 1	100%		Required: July (0), August (0), Sept (2), Oct (1), Nov (0), Dec (0)
1.3	# operational checks with each traveling amusement company with 15 or more rides that play 4 or more days at a single location.	At least 1	100%		Required: July (1), August (0), Sept (14), Oct (20), Nov (1), Dec (0)
1.4	# agricultural fair partners performing operational checks and collecting non-reportable accident information.	At least 9	17		Lee, Lenoir, Cleveland, Onslow, Cabarrus, Davidson, Iredell, Pitt, Duplin, Hickory, Wilkes, Rowan, Cumberland, Dixie Classic, Mountain State, Wayne, Wilson
1.5	Consistent and thorough amusement device inspections at all locations in North Carolina.	Written standard operating procedures on all key processes	In Progress		In progress - Gary Evans
1.6	Provide information to amusement companies and the public on amusement device inspection findings.	Annual reports on violations by company			To be done at NCAOAF meeting 01/08/2016, by request
2.1	Conduct bureau Safety and Health Committee meetings quarterly.	At least quarterly	In Progress		8/25/2015, 12/02/2015
2.2	Site inspections are conducted of Bureau controlled spaces in accordance with the Safety and Health Policies using appropriate reporting forms.	At least quarterly	In Progress		8/19/2015, 12/02/2015
2.3	Safety and Health Policy 9 is reviewed with supervisors and staff.	Annually			
2.4	Follow prescribed procedures for investigating and reporting injuries, occupational illnesses, violence or criminal activity.	Investigate and report as required by policy	Ongoing		

YTD Status

	Meeting or exceeding standard
	Not meeting standard
	Objective on hold or no longer viable

Elevator Bureau - Monthly Activity Report (2015-2016)

[illegible]

[illegible]

Days between last inspection and 01/04/2016

[Last Inspection Types 1, 2, 3, and 5]

Supervisor	Inspector	Total	[0->365] Current	[1 yr]+ 30-Jan	[1 yr]+ 31-60	[1 yr]+ 61-90	[1 yr]+ 91-120	[1 yr]+ 121+
4	VACANT	532	445	6	39	26	2	14
4	VACANT	837	635	32	38	77	49	6
4	HOYLE HOFFMAN	782	775	7	0	0	0	0
4	PATRICK HELTON	764	712	32	17	1	2	0
4	PRESTON WHITE	894	773	12	63	29	13	4
Superv 4		3,809	3,340	89	157	133	66	24
12	BART EVANS	857	793	8	45	10	1	0
12	CASEY KIRKMAN	747	683	45	19	0	0	0
12	DON CHAPMAN	786	730	33	23	0	0	0
12	GARY YARBROUGH	785	684	42	56	3	0	0
12	KENNY GARNER	704	676	11	17	0	0	0
12	MIKE HOPPER	786	783	0	2	1	0	0
12	STEVE BURRIS	556	556	0	0	0	0	0
Superv 12		5,221	4,905	139	162	14	1	0
39	BILL WALLACE	753	726	27	0	0	0	0
39	DARRELL DYE	723	685	19	19	0	0	0
39	MARK COLE	793	717	16	33	27	0	0
39	RANDALL RABORN	815	815	0	0	0	0	0
39	SAM KELLEY	793	592	44	84	73	0	0
39	STEVE HARDIN	665	665	0	0	0	0	0
39	TED WALL	907	892	14	1	0	0	0
Superv 39		5,449	5,092	120	137	100	0	0
40	BRANDON CARTER	627	583	0	6	1	19	18
40	HENRY MOORE	675	672	1	2	0	0	0
40	JOEY HAZELRIGG	553	392	8	2	8	34	109
40	NEAL GODWIN	612	449	10	49	17	7	80
40	ROBERT MARTIN	537	531	6	0	0	0	0
40	STEPHEN GREEN	663	663	0	0	0	0	0
40	TERRY CARROLL	803	803	0	0	0	0	0
Superv 40		4,470	4,093	25	59	26	60	207
51	BARRY WILSON	666	665	0	1	0	0	0
51	CAREY CREECH	834	792	23	14	0	2	3
51	ERIC WHITE	797	752	27	18	0	0	0
51	GENE LASSITER	806	793	3	7	1	2	0
51	GRANVILLE HAYES	866	677	53	58	40	38	0
51	HAROLD WAGNER	721	602	24	1	1	21	72
51	JEFF COLE	840	785	31	24	0	0	0
51	RUSTY JONES	792	776	16	0	0	0	0
Superv 51		6,322	5,842	177	123	42	63	75
Grand Total		25,271	23,272	550	638	315	190	306

[illegible]

Inspector Time Report - 12/1/2015 to 12/31/2015

[run 01/11/2016]

Inspector	Travel_Elev	Field	Amuse	Travel_Amuse	Annual	Sick	Comp	Holiday	Conf	Total
1	17	103	6	2				24	11	163
12	4.75	16.25								21
14	25	109			24		8	24		190
16	11.5	60.5	2	3	48			24	35	184
17	27.5	95.5	5.5	3.5	32			24		188
25	16.5	94			16	2		24	31.5	184
30	14.5	72	7	6.5	40			24	20	184
31	25	135						24		184
32	31	114				15		24		184
33	14	70			48			24	28	184
36	27	88			16			24	29	184
37	18	68			44			24	30	184
38	15	77			40			24	28	184
41	13	89	4	2	16	8		24	28	184
42	23.5	96.5			32	8		24		184
43	19	64.5			40			16	37.5	177
44	14.25	22.5			32			24	34.25	127
45	9	67	4			48		24		152
46	33	110	12	4	16			24		199
47	19.5	95.5	3	3	8	8		24	27	188
48	31.5	41.5			48			24	39	184
49	11.5	90.5	4		24			24	30	184
53	24.5	126	1	0.5		8		24		184
54	28	96	5				34	24	30	217
56	11.6	76.4	3.5	0.5	8	12			32	144
57	9	103			16			24	24	176
58	23	93.5				8	5.5	24	30	184
61	34	54	3	2					48	141
63	18.5	88.5			16			24	37	184
64	19	49	3	2					87	160
65	4.5	21.5						24	134	184
7	27	81.5	8	3.5	24			8		152
8	16	24	1	4	70.5		15.5	24	29	184
Total	636.1	2592.65	72	36.5	658.5	117	63	672	859.25	5707

History Museum , Morganton	The person was easy to work with.
Glen Royal Mill, Wake Forest	Barry was very polite, professional and patient. He answered all my questions and showed me the process.
Flow Harris, Concord	Arrived on time was very pleasant and friendly.
Almand's Drug Store, Scotland Neck	Excellent in every way
Sampson Community College, Clinton	He did a great job
First United Pres Church, Charlotte	Professionalism displayed along with constructive recommendation/assistance
The Club at Longview, Waxhaw	I appreciate his detail and his friendly manner
First Baptist Church, Lenoir	Sorry above comments were for Boiler inspection not Elevator. The elevator insp very good.
Ranlo Baptist Church, Ganstonia	Very professional
Universal Forest Products, Burlington	Helped vs find that otis svcs tec was not coming as often as they said
First Baptist Church of Weddington, Weddington	Always so friendly and helpful
Wylie Bldg, Spruce Pine	We heard the lift going up & down and assumed the inspector was here, but we never saw him
Tribute Properties, Wilmington	Mr. Carroll is always very pleasant to work with.
Parkway Presbyterian Church, Winston-Salem	I was out on vacation when the elevator was inspected.
Textile Products, Salisbury	He was extremely nice.
Comfort Inn, Dunn	We appreciate your help and thanks for correct us.
Anchorage Inn	Keep up the good work.
Metropolitan Realty Company, LLC, Charlotte	Very pleasant, professional
Z.V. Pate, Inc., Laurel Hill	The store is vacant we just maintain the elevator for our access.
City of Monroe	No repairs needed
Bethany United Methodist Church	We did not know of the inspection until the bill was received. This was our first experience - New Elevator. In the future please call Denise Mann at the number provided on reverse side of t
Mason Boro Baptist Church	I did not meet w/the inspector
University of Mount Olive	The Inspector was a pleasure to work with.
K Central LLC	none
Trinity Lutheran Church	Steve is great!
Aldersgate UMC	No repairs needed
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Masonic Lodge #244	Inspector Burris has always been professional in his duties. He always explains what he doing including problems that require the calling of our elevator maintainance company for violations
Office Biz Friendly, LLC	Mr. Hopper was very helpful & exceedingly patient with our questions.
Van Winkle Law Firm	The inspector told me that the report would be sent to southern elevator, but was not. I have taken action to correct the write-ups. Thanks
Pierce Group Benefits	I was not the initial contact for the inspector. He may have given the initial person his credentials and provided an explanation.
Louisburg United Methodist Church	Excellent....always pleasant, easy to work with, flexible.
Hilltop House, LLC	I did not see the inspector during his visit.
Casa Del Playa	I did not see inspector
Piedmont Chemical Ind	Very pleasant fellow.
Salisbury Square Antiques	Very impressed by his professionalism kindness and went above the norm to be respectful. Job well done.
Roxboro Community School	Our inspector offered a refresher on anything we had questions about and he also took the time to explain why each step was necessary to ensure proper operation & safety. Very professic
Ebenezer Lutheran Church	Man was so nice and very professional and knows what he is doing.
Linville Road Assoc	Had a monogrammed shirt but did not make contact until inspection was done. Pulled in dropped off papers said doors are still slamming and walked out.
Harvey Mansion	I cannot answer these questions because the inspection is done before me or my staff arrives on location.
West New Bern Fire Department	Was not here at the time of inspection elevator maint was. Was told by him the inspection was professional and provided some info on the elevator.
333 Ventures	Rusty always does a great job!
Queen City Gastroenterologist	Thank you!
Scotts Hill Baptist Church	I was not there when inspected, but past insp were good.
YWCA of Asheville	Preston White is very professional yet friendly.
Memorial Baptist Church	I have had dealing with Steve Burris ever since we have had the elevator installed. He has always been very personable and informative. I wish him well in his retirement. Sandra W. Turner (
Serrata Inc.	Mr. Hopper does an excellent job. He is very thorough!
Atlantic Pacific Holdings, LLC.	Great to work with!
Real Pro Centre	Not present at time of inspection.
Moss Landing Hoa	He was a pleasure working will.
MacGregor Plaza LLC	We only knew about the violations after receiving the email. I think it would be good practice to have you inspector(s) make clients aware at the time of the inspection rather than in an ema
Highland Methodist Church	Mr. Jones, Inspector 46, has always been very professional, helpful, and delightful to work with. He is an outstanding public servant.
McNeely Pest Control	Didn't wast anytime. Got in & got out!
South College - Asheville	Very pleased!!!

Survey Cards No Longer In Use