

	Elevator Bureau Performance Report	March 2016			Fiscal Yr:
					July 1, 2015 through June 30, 2016
Goal/Obj #	Objective	Standard	Actual YTD	Status	Comments
1.1	# inspectors with no routine elevator inspections older than 60 days of the date of the annual inspection.	35	18		
1.2	# safety meetings with each traveling amusement company with 15 or more rides at a single location.	At least 1	100%		Required: July (0), August (0), Sept (2), Oct (1), Nov (0), Dec (0), Jan (0), Feb (0), March (2)
1.3	# operational checks with each traveling amusement company with 15 or more rides that play 4 or more days at a single location.	At least 1	100%		Required: July (1), August (0), Sept (14), Oct (20), Nov (1), Dec (0), Jan (0), Feb (0), March (1)
1.4	# agricultural fair partners performing operational checks and collecting non-reportable accident information.	At least 9	17		Lee, Lenoir, Cleveland, Onslow, Cabarrus, Davidson, Iredell, Pitt, Duplin, Hickory, Wilkes, Rowan, Cumberland, Dixie Classic, Mountain State, Wayne, Wilson
1.5	Consistent and thorough amusement device inspections at all locations in North Carolina.	Written standard operating procedures on all key processes	In Progress		SOPs received in office. Under review for approval.
1.6	Provide information to amusement companies and the public on amusement device inspection findings.	Annual reports on violations by company			Done at NCAOAF meeting 01/08/2016, by request
2.1	Conduct bureau Safety and Health Committee meetings quarterly.	At least quarterly	In Progress		8/25/2015, 12/2/2015, 3/8/16
2.2	Site inspections are conducted of Bureau controlled spaces in accordance with the Safety and Health Policies using appropriate reporting forms.	At least quarterly	In Progress		8/19/2015, 12/2/2015, 3/8/16
2.3	Safety and Health Policy 9 is reviewed with supervisors and staff.	Annually			

YTD Status

	Meeting or exceeding standard
	Not meeting standard
	In progress - on target to meet by the end of FY

Elevator Bureau - Monthly Activity Report (2015-2016)

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Yr Total	Average
Applications for New Installations	80	55	52	45	37	46	72	63	69				519	58
Applications for Repairs/Alterations	78	95	98	74	43	95	111	107	93				794	88
New Inspections	92	135	78	78	100	92	105	97	65				842	94
New Compliance Inspections	15	10	4	11	5	7	5	3	18				78	9
Routine Inspections	2170	2019	1029	1149	1636	1450	1909	2223	1598				15183	1687
Routine Compliance Inspections	66	75	37	32	33	55	24	65	31				418	46
Incidents/Accidents Reported	11	10	6	10	2	9	2	3	9				62	7
Location Notices Scheduled	73	39	148	127	18	16	17	15	71				524	58
Amusement Inspections	73	39	148	127	18	16	17	15	71				524	58
Amusement Devices	295	123	992	677	68	78	162	93	675				3163	351

Elevator Bureau - Monthly Activity Report														
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Yr Total	Avg
Applications														
15-16' New	80	55	52	45	37	46	72	63	69				519	58
14-'15 New	73	61	40	59	35	35	51	70	65	89	55	53	686	57
13-'14 New	62	38	34	43	58	40	66	50	56	74	84	66	671	56
15-16' Repair/Alterations	78	95	98	74	43	95	111	107	93				794	88
14-'15 Repair/Alterations	76	56	77	62	49	55	103	47	99	84	82	120	910	76
13-'14 Repair/Alterations	83	99	73	89	52	49	72	58	99	103	84	54	915	76
New Inspections														
15-16' New	92	135	78	78	100	92	105	97	65				842	94
14-'15 New	110	126	73	92	105	91	109	64	101	118	58	122	1169	97
13-'14 New	119	82	64	77	62	92	57	58	52	45	85	109	902	75
15-16' New Compliances	15	10	4	11	5	7	5	3	18				78	9
14-'15 New Compliances	4	6	8	8	6	25	6	4	6	13	5	11	102	9
13-'14 New Compliances	7	0	3	3	2	3	5	8	2	1	5	9	48	4
Routine Inspections														
15-16' Routine	2170	2019	1029	1149	1636	1450	1909	2223	1598				15183	1687
14-'15 Routine	2377	2181	1285	1674	1583	1376	2303	2278	2210	1905	1706	2486	23364	1947
13-'14 Routine	2402	2349	1249	1622	1909	1151	2296	2258	2092	2205	1846	2210	23589	1966
15-16' Routine Compliances	66	75	37	32	33	55	24	65	31				418	46
14-'15 Routine Compliances	80	97	27	29	44	50	58	67	67	56	52	74	701	58
13-'14 Routine Compliances	44	138	56	55	53	29	40	26	59	38	51	66	655	55
Incidents/Accidents														
15-16'	11	10	6	10	2	9	2	3	9				62	7
14-'15	10	4	6	5	4	9	7	7	4	10	10	6	82	7
13-'14	8	7	4	7	5	0	6	7	6	15	11	9	85	7
Amusement Inspections														
15-16'	73	39	148	127	18	16	17	15	71				524	58
14-'15	69	79	154	174	13	21	7	16	153	204	188	63	1141	95
13-'14	59	68	102	144	44	10	7	12	120	139	143	72	920	77
Location Notices Scheduled														
15-16'	73	39	148	127	18	16	17	15	71				524	58
14-'15	69	79	154	174	13	21	7	16	153	204	18	63	971	81
13-'14	59	68	102	144	44	10	7	12	120	139	143	72	920	77

Days between last inspection and 04/01/2016

[Last Inspection Types 1 -> 4]

Supervisor	Inspector	Total	[0->365] Current	[1 yr]+ 30-Jan	[1 yr]+ 31-60	[1 yr]+ 61-90	[1 yr]+ 91-120	[1 yr]+ 121+
8	BART EVANS	874	854	19	1	0	0	0
8	CASEY KIRKMAN	720	687	28	5	0	0	0
8	DON CHAPMAN	776	733	39	4	0	0	0
8	GARY YARBROUGH	790	496	105	139	27	21	2
8	KENNY GARNER	717	700	10	7	0	0	0
8	MIKE HOPPER	786	710	33	30	13	0	0
8	VACANT/BURRIS	554	520	30	4	0	0	0
Superv 8 Total		5,217	4,700	264	190	40	21	2
38	HOYLE HOFFMAN	770	763	7	0	0	0	0
38	PATRICK HELTON	677	613	14	5	6	30	9
38	PRESTON WHITE	647	416	91	79	42	10	9
38	SAM KELLEY	701	509	44	47	53	15	33
38	TONY PACITTI	394	381	4	9	0	0	0
38	VACANT/RABORN	627	434	67	28	17	14	67
Superv 38 Total		3,816	3,116	227	168	118	69	118
39	BILL WALLACE	786	735	44	7	0	0	0
39	CHRISTOPHER MONACO	834	527	49	54	83	49	72
39	DARRELL DYE	731	704	27	0	0	0	0
39	MARK COLE	837	772	37	28	0	0	0
39	STEVE HARDIN	673	529	59	43	42	0	0
39	TED WALL	896	855	41	0	0	0	0
39	VACANT/GRINDSTAFF	835	600	74	83	78	0	0
Superv 39 Total		4,757	4,122	257	132	125	49	72
40	BRANDON CARTER	602	547	29	15	11	0	0
40	HENRY MOORE	675	640	35	0	0	0	0
40	JOEY HAZELRIGG	518	459	12	0	2	5	40
40	NEAL GODWIN	606	368	60	83	21	16	58
40	ROBERT MARTIN	538	512	26	0	0	0	0
40	STEPHEN GREEN	662	612	36	10	4	0	0
40	TERRY CARROLL	792	759	33	0	0	0	0
Superv 40 Total		4,393	3,897	231	108	38	21	98
51	BARRY WILSON	674	657	17	0	0	0	0
51	CAREY CREECH	860	765	61	26	8	0	0
51	ERIC WHITE	825	746	79	0	0	0	0
51	GENE LASSITER	822	766	54	1	1	0	0
51	GRANVILLE HAYES	879	694	57	42	75	11	0
51	HAROLD WAGNER	766	619	57	78	12	0	0
51	JEFF COLE	862	808	54	0	0	0	0
51	RUSTY JONES	807	784	23	0	0	0	0
Superv 51 Total		6,495	5,839	402	147	96	11	0
Grand Total		25,513	22,274	1,455	828	495	171	290

[illegible]

Inspector Time Report - 1/1/2016 to 3/31/2016

Inspector	Travel_Elev	Field	Amuse	Travel_Amuse	Annual	Sick	Comp	Holiday	Conf	Total
1	62	375	20	5				16	15	493
12	28.5	95	3	1						127.5
14	68	353	45.5	10	24			8	3	511.5
16	103.75	294.5	67.25	30.5	8			24	6	534
17	99.5	257.5	28	19	40			16		460
25	53.5	356	18	3.5	23	23		24	17	518
30	55	345	50	10	16	8		24	12	520
31	70.5	297.5	46.5	7.5	72	8		24		526
32	87	285	42	26	44	12		24		520
33	52	344	48.5	15.5	36			24	5	525
36	91	341.5	19	6	32			24	2	515.5
37	44.5	205.5	25	6	38	70		16	24	429
38	94	253.5	70	28	10			24	42.5	522
41	50.5	306	95.5	19	8	8		24	8	519
42	77	332	67	14.5				24		514.5
43	57.5	316	51	13.5	46			24	6	514
44	105.5	253	39.5	22	32			24	17.5	493.5
45	10.5	20.5	45.5	7.5				8		92
46	112	320	30	10				24		496
47	82.5	288.5	35	11	40	12		24	16	509
48	115.5	306.5	13	7		24		16	34	516
49	37.5	381	54	7	20			24		523.5
53	44.5	311	65.5	11	8	24		24		488
54	82	295	71	17			73	24	10	572
56	36.35	241.65	73.5	15.5	40	24		24		455
57	51.5	414.5	2	0.5	32			24		524.5
58	79	340.5	17	4		24		16	7.5	488
61	91.5	210	81	30.5				24	74	511
63	71.5	343.5	35	5		15		24	26	520
64	95.5	260.5	55	26.5				8	60.5	506
65	26.5	143	54	20.5		32		40	184.5	500.5
66	75	215	59	34		11	5	16	88	503
67	45.5	248	79	15	16	8		16	48	475.5
7	103	322.5	34.5	16	16			24	4	520
8	148	238	19	10		57		16	30	518
Total	2507.6	9909.65	1558.75	485	601	360	78	720	740.5	16960.5

History Museum , Morganton	The person was easy to work with.	7.1.15
Glen Royal Mill, Wake Forest	Barry was very polite, professional and patient. He answered all my questions and showed me the process.	7.7.15
Flow Harris, Concord	Arrived on time was very pleasant and friendly.	7.1.15
Almand's Drug Store, Scotland Ne	Excellent in every way	7.10.15
Sampson Community College, Cli	He did a great job	7.10.15
First United Pres Church, Charlot	Professionalism displayed along with constructive recommendation/assistance	7.10.15
The Club at Longview, Waxhaw	I appreciate his detail and his friendly manner	7.10.15
First Baptist Church, Lenoir	Sorry above comments were for Boiler inspection not Elevator. The elevator insp very good.	7.13.15
Ranlo Baptist Church, Ganstonia	Very professional	7.13.15
Universal Forest Products, Burlin	Helped vs find that otis svcs tec was not coming as often as they said	7.13.15
First Baptist Church of Weddingt	Always so friendly and helpful	7.14.15
Wylie Bldg, Spruce Pine	We heard the lift going up & down and assumed the inspector was here, but we never saw him	7.14.15
Tribute Properties, Wilmington	Mr. Carroll is always very pleasant to work with.	7.21.15
Parkway Presbyterian Church, Wil	I was out on vacation when the elevator was inspected.	7.23.15
Textile Products, Salisbury	He was extremely nice.	7.23.15
Comfort Inn, Dunn	We appreciate your help and thanks for correct us.	7.24.15
Anchorage Inn	Keep up the good work.	7.25.15
Metropolitan Realty Company, LL	Very pleasant, professional	7.28.15
Z.V. Pate, Inc., Laurel Hill	The store is vacant we just maintain the elevator for our access.	7.28.15
City of Monroe	No repairs needed	8.5.15
Bethany United Methodist Church	We did not know of the inspection until the bill was received. This was our first experience - New Elevator. In the future please call Denise Mann at the number provided c	8.5.15
Mason Boro Baptist Church	I did not meet w/the inspector	8.5.15
University of Mount Olive	The Inspector was a pleasure to work with.	8.5.15
K Central LLC	none	8.5.15
Trinity Lutheran Church	Steve is great!	8.10.15
Aldersgate UMC	No repairs needed	8.10.15
Aldersgate UMC	No repairs needed	8.10.15
Masonic Lodge #244	Inspector Burris has always been professional in his duties. He always explains what he doing including problems that require the calling of our elevator maintainance com	8.11.15
Office Biz Friendly, LLC	Mr. Hopper was very helpful & exceedingly patient with our questions.	8.11.15
Van Winkle Law Firm	The inspector told me that the report would be sent to southern elevator, but was not. I have taken action to correct the write-ups. Thanks	8.11.15
Pierce Group Benefits	I was not the initial contact for the inspector. He may have given the initial person his credentials and provided an explanation.	8.11.15
Louisburg United Methodist Chur	Excellent....always pleasant, easy to work with, flexible.	8.11.15
Hilltop House, LLC	I did not see the inspector during his visit.	8.21.15
Casa Del Playa	I did not see inspector	8.24.15
Piedmont Chemical Ind	Very pleasant fellow.	8.25.15
Salisbury Square Antiques	Very impressed by his professionalism kindness and went above the norm to be respectful. Job well done.	8.25.15
Roxboro Community School	Our inspector offered a refresher on anything we had questions about and he also took the time to explain why each step was necessary to ensure proper operation & safe	8.25.15
Ebenezer Lutheran Church	Man was so nice and very professional and knows what he is doing.	8.25.15
Linville Road Assoc	Had a monogrammed shirt but did not make contact until inspection was done. Pulled in dropped off papers said doors are still slamming and walked out.	8.25.15
Harvey Mansion	I cannot answer these questions because the inspection is done before me or my staff arrives on location.	8.28.15
West New Bern Fire Department	Was not here at the time of inspection elevator maint was. Was told by him the inspection was professional and provided some info on the elevator.	9.1.15
333 Ventures	Rusty always does a great job!	9.2.15
Queen City Gastroenterologist	Thank you!	9.2.15
Scotts Hill Baptist Church	I was not there when inspected, but past insp were good.	9.2.15
YWCA of Asheville	Preston White is very professional yet friendly.	9.2.15
Memorial Baptist Church	I have had dealing with Steve Burris ever since we have had the elevator installed. He has always been very personable and informative. I wish him well in his retirement. :	9.10.15
Serrata Inc.	Mr. Hopper does an excellent job. He is very thorough!	9.10.15
Atlantic Pacific Holdings, LLC.	Great to work with!	9.10.15

Real Pro Centre	Not present at time of inspection.	9.10.15
Moss Landing Hoa	He was a pleasure working will.	9.15.15
MacGregor Plaza LLC	We only knew about the violations after receiving the email. I think it would be good practice to have you inspector(s) make clients aware at the time of the inspection ratl	9.18.15
Highland Methodist Church	Mr. Jones, Inspector 46, has always been very professional, helpful, and delightful to work with. He is an outstanding public servant.	9.18.15
McNeely Pest Control	Didn't wast anytime. Got in & got out!	9.22.15
South College - Asheville	Very pleased!!!	10.6.15
SOUTHPAW MANAGEMENT LLC	We have know Mr. Green for many years. We have the knowledge as to why inspections are required. Mr. Green is professional & a pleasure to work with. Thanks!	1.13.16
11304 Hawthorn Drive LLC	Very courteous & professional	1.13.16
Plaza Baptist Church	No Repairs Needed Great Guy!!	1.13.16
Winston Salem Hotel & Spa	Everything was great!!	1.13.16
Lake Davidson Offices	Our Inspector is Excellent!	1.13.16
First Presbyterian Church	No Repairs Needed	1.21.16
Self Help Credit Union	Courteous - Fast - Efficient	1.21.16
Creedmoor Business Park	none	1.21.16
Holden Crossing Office	The inspector was very professional as always. Thank yu Marlene Cato	1.21.16
Starpet Inc	The inspector did not explain the need for the inspection but I am fully aware of the reasons for conducting mechanical and electrical safety inspections which allow the end user to be in pos	1.27.16
Seaside Management	Stephen is great!!!	1.27.16
Seagrove Methodist Church	I did not meet the inspector. I'm the church treasurer, whom pay the bills	1.27.16
Hampton Inn Hickory	The only thing we have is the fact that we went all of 2015 with out inspection. Over 13 months almost 14 and it reflected in the guest that stayed with us by not being inspected in the later	1.27.16
Lower Cape Fear Hospice	Technician was very friendly and did a great job of explaining the service and inspection	1.27.16
Ardmore Baptist Church	1-Elevator #2 cab lobby door was opened and when inspection was over the split doors were not back in tracks (roller) door did not open together.	1.27.16
Alamance Presbyterian Church	Mr. Kirkman is always a joy to have in the place. He is friendly, informative, and efficient.	1.27.16
Law Builder LLC	Never saw inspector. Did not know he had been	2.1.16
Baptist Home Church	very courteous	2.4.16
Salon Central	Very Professional	2.4.16
Craven County Schools	Inspector spoke with Assistant & Principal, so I am unable to complete questionnaire.	2.16.16
MHG Tower LLC	Inspector Bill Essick was very professional and explained the violations thoroughly. Payments sent from Corp office in Gainsville, GA Thank you! Tina	2.16.16
NorthCross Development Group	Did see inspector. However, the times I did see him he was excellent	2.16.16
Providential Investment	Did not show ID or present business Card	2.16.16
American Gold Exchange	Mr. Creech is always very professional friendly, likable personality & very easy to deal with. I'd be happy to have someone like him represent my business, Jim	2.16.16
HOCAB LLC	Mr. Wilson was very quick in his response to my questions. He was very helpful and professional.	2.16.16
Vernon Park Mall	Wonderful!!!	2.16.16
Morgan Creek HOA	Whoever inspected elevator did not notify anyone on the grounds.	2.16.16
Equity Commercial Properties	We were not at the building when elevator was inspected.	2.16.16
Alexander/McCabe	I was not there , but we always got good service with everyone. Mrs. McCabe	2.16.16
Hobbs Properties	He was outstanding!	2.16.16
Plainview Baptist Church	Mr. Moore has always been helpful and informative.	2.24.16
Sant Hospitality LLC	Yearly inspection everything corrected	3.1.16
Anuvia Prevention Recovery Ctr	Monthly inspection, He didn't need to explain, I knew why he was here. Did not need an repairs he was very professional	3.1.16
John J. Anderson Family, LLC	Very friendly & Knowledgable	3.1.16
The Lake Norman Company	Didn't know he was coming. Just talk to him on the phone to let me know he was leaving the inspection report in the elevator mechanical room & that he had passed.	3.1.16
no name on card	no issues	3.1.16
American Red Cross	Harold Wagner was our inspector.	3.22.16
Elevation Church	Everything went very smooth	3.23.16
Lenoir Community College	The inspector was very knowledgable and throughly	3.23.16
Triangle Elevator Ser	Good	3.28.16