

| Elevator Bureau Performance Report | | | | March 2016 | | Fiscal Yr: |
|------------------------------------|---|--|-------------|------------|---|------------------------------------|
| | | | | | | July 1, 2015 through June 30, 2016 |
| Goal/Obj # | Objective | Standard | Actual YTD | Status | Comments | |
| 1.1 | # inspectors with no routine elevator inspections older than 60 days of the date of the annual inspection. | 35 | 18 | | | |
| 1.2 | # safety meetings with each traveling amusement company with 15 or more rides at a single location. | At least 1 | 100% | | Required: July (0), August (0), Sept (2), Oct (1), Nov (0), Dec (0), Jan (0), Feb (0), March (2) | |
| 1.3 | # operational checks with each traveling amusement company with 15 or more rides that play 4 or more days at a single location. | At least 1 | 100% | | Required: July (1), August (0), Sept (14), Oct (20), Nov (1), Dec (0), Jan (0), Feb (0), March (1) | |
| 1.4 | # agricultural fair partners performing operational checks and collecting non-reportable accident information. | At least 9 | 17 | | Lee, Lenoir, Cleveland, Onslow, Cabarrus, Davidson, Iredell, Pitt, Duplin, Hickory, Wilkes, Rowan, Cumberland, Dixie Classic, Mountain State, Wayne, Wilson | |
| 1.5 | Consistent and thorough amusement device inspections at all locations in North Carolina. | Written standard operating procedures on all key processes | In Progress | | SOPs received in office. Under review for approval. | |
| 1.6 | Provide information to amusement companies and the public on amusement device inspection findings. | Annual reports on violations by company | | | Done at NCAOAF meeting 01/08/2016, by request | |
| 2.1 | Conduct bureau Safety and Health Committee meetings quarterly. | At least quarterly | In Progress | | 8/25/2015, 12/2/2015, 3/8/16 | |
| 2.2 | Site inspections are conducted of Bureau controlled spaces in accordance with the Safety and Health Policies using appropriate reporting forms. | At least quarterly | In Progress | | 8/19/2015, 12/2/2015, 3/8/16 | |
| 2.3 | Safety and Health Policy 9 is reviewed with supervisors and staff. | Annually | | | | |

YTD Status

| | |
|---|--|
|  | Meeting or exceeding standard |
|  | Not meeting standard |
|  | In progress - on target to meet by the end of FY |

Elevator Bureau - Monthly Activity Report (2015-2016)

| | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | Yr Total | Average |
|--------------------------------------|------|------|------|------|------|------|------|------|------|-----|-----|------|----------|---------|
| Applications for New Installations | 80 | 55 | 52 | 45 | 37 | 46 | 72 | 63 | 69 | | | | 519 | 58 |
| Applications for Repairs/Alterations | 78 | 95 | 98 | 74 | 43 | 95 | 111 | 107 | 93 | | | | 794 | 88 |
| New Inspections | 92 | 135 | 78 | 78 | 100 | 92 | 105 | 97 | 65 | | | | 842 | 94 |
| New Compliance Inspections | 15 | 10 | 4 | 11 | 5 | 7 | 5 | 3 | 18 | | | | 78 | 9 |
| Routine Inspections | 2170 | 2019 | 1029 | 1149 | 1636 | 1450 | 1909 | 2223 | 1598 | | | | 15183 | 1687 |
| Routine Compliance Inspections | 66 | 75 | 37 | 32 | 33 | 55 | 24 | 65 | 31 | | | | 418 | 46 |
| Incidents/Accidents Reported | 11 | 10 | 6 | 10 | 2 | 9 | 2 | 3 | 9 | | | | 62 | 7 |
| Location Notices Scheduled | 73 | 39 | 148 | 127 | 18 | 16 | 17 | 15 | 71 | | | | 524 | 58 |
| Amusement Inspections | 73 | 39 | 148 | 127 | 18 | 16 | 17 | 15 | 71 | | | | 524 | 58 |
| Amusement Devices | 295 | 123 | 992 | 677 | 68 | 78 | 162 | 93 | 675 | | | | 3163 | 351 |

| Elevator Bureau - Monthly Activity Report | | | | | | | | | | | | | | |
|---|------|------|------|------|------|------|------|------|------|------|------|------|----------|------|
| | July | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | June | Yr Total | Avg |
| Applications | | | | | | | | | | | | | | |
| 15-16' New | 80 | 55 | 52 | 45 | 37 | 46 | 72 | 63 | 69 | | | | 519 | 58 |
| 14-'15 New | 73 | 61 | 40 | 59 | 35 | 35 | 51 | 70 | 65 | 89 | 55 | 53 | 686 | 57 |
| 13-'14 New | 62 | 38 | 34 | 43 | 58 | 40 | 66 | 50 | 56 | 74 | 84 | 66 | 671 | 56 |
| 15-16' Repair/Alterations | | | | | | | | | | | | | | |
| 15-16' Repair/Alterations | 78 | 95 | 98 | 74 | 43 | 95 | 111 | 107 | 93 | | | | 794 | 88 |
| 14-'15 Repair/Alterations | 76 | 56 | 77 | 62 | 49 | 55 | 103 | 47 | 99 | 84 | 82 | 120 | 910 | 76 |
| 13-'14 Repair/Alterations | 83 | 99 | 73 | 89 | 52 | 49 | 72 | 58 | 99 | 103 | 84 | 54 | 915 | 76 |
| New Inspections | | | | | | | | | | | | | | |
| 15-16' New | 92 | 135 | 78 | 78 | 100 | 92 | 105 | 97 | 65 | | | | 842 | 94 |
| 14-'15 New | 110 | 126 | 73 | 92 | 105 | 91 | 109 | 64 | 101 | 118 | 58 | 122 | 1169 | 97 |
| 13-'14 New | 119 | 82 | 64 | 77 | 62 | 92 | 57 | 58 | 52 | 45 | 85 | 109 | 902 | 75 |
| 15-16' New Compliances | | | | | | | | | | | | | | |
| 15-16' New Compliances | 15 | 10 | 4 | 11 | 5 | 7 | 5 | 3 | 18 | | | | 78 | 9 |
| 14-'15 New Compliances | 4 | 6 | 8 | 8 | 6 | 25 | 6 | 4 | 6 | 13 | 5 | 11 | 102 | 9 |
| 13-'14 New Compliances | 7 | 0 | 3 | 3 | 2 | 3 | 5 | 8 | 2 | 1 | 5 | 9 | 48 | 4 |
| Routine Inspections | | | | | | | | | | | | | | |
| 15-16' Routine | 2170 | 2019 | 1029 | 1149 | 1636 | 1450 | 1909 | 2223 | 1598 | | | | 15183 | 1687 |
| 14-'15 Routine | 2377 | 2181 | 1285 | 1674 | 1583 | 1376 | 2303 | 2278 | 2210 | 1905 | 1706 | 2486 | 23364 | 1947 |
| 13-'14 Routine | 2402 | 2349 | 1249 | 1622 | 1909 | 1151 | 2296 | 2258 | 2092 | 2205 | 1846 | 2210 | 23589 | 1966 |
| 15-16' Routine Compliances | | | | | | | | | | | | | | |
| 15-16' Routine Compliances | 66 | 75 | 37 | 32 | 33 | 55 | 24 | 65 | 31 | | | | 418 | 46 |
| 14-'15 Routine Compliances | 80 | 97 | 27 | 29 | 44 | 50 | 58 | 67 | 67 | 56 | 52 | 74 | 701 | 58 |
| 13-'14 Routine Compliances | 44 | 138 | 56 | 55 | 53 | 29 | 40 | 26 | 59 | 38 | 51 | 66 | 655 | 55 |
| Incidents/Accidents | | | | | | | | | | | | | | |
| 15-16' | 11 | 10 | 6 | 10 | 2 | 9 | 2 | 3 | 9 | | | | 62 | 7 |
| 14-'15 | 10 | 4 | 6 | 5 | 4 | 9 | 7 | 7 | 4 | 10 | 10 | 6 | 82 | 7 |
| 13-'14 | 8 | 7 | 4 | 7 | 5 | 0 | 6 | 7 | 6 | 15 | 11 | 9 | 85 | 7 |
| Amusement Inspections | | | | | | | | | | | | | | |
| 15-16' | 73 | 39 | 148 | 127 | 18 | 16 | 17 | 15 | 71 | | | | 524 | 58 |
| 14-'15 | 69 | 79 | 154 | 174 | 13 | 21 | 7 | 16 | 153 | 204 | 188 | 63 | 1141 | 95 |
| 13-'14 | 59 | 68 | 102 | 144 | 44 | 10 | 7 | 12 | 120 | 139 | 143 | 72 | 920 | 77 |
| Location Notices Scheduled | | | | | | | | | | | | | | |
| 15-16' | 73 | 39 | 148 | 127 | 18 | 16 | 17 | 15 | 71 | | | | 524 | 58 |
| 14-'15 | 69 | 79 | 154 | 174 | 13 | 21 | 7 | 16 | 153 | 204 | 18 | 63 | 971 | 81 |
| 13-'14 | 59 | 68 | 102 | 144 | 44 | 10 | 7 | 12 | 120 | 139 | 143 | 72 | 920 | 77 |
| Amusement Devices | | | | | | | | | | | | | | |
| 15-16' | 295 | 123 | 992 | 677 | 68 | 78 | 162 | 93 | 675 | | | | 3163 | 351 |
| 14-'15 | 278 | 337 | 1049 | 688 | 44 | 39 | 41 | 153 | 1477 | 1455 | 931 | 339 | 6831 | 569 |
| 13-'14 | 242 | 386 | 870 | 779 | 102 | 22 | 108 | 105 | 1290 | 954 | 949 | 432 | 6239 | 520 |

Days between last inspection and 04/01/2016

[Last Inspection Types 1 -> 4]

| Supervisor | Inspector | Total | [0->365] Current | [1 yr]+ 30-Jan | [1 yr]+ 31-60 | [1 yr]+ 61-90 | [1 yr]+ 91-120 | [1 yr]+ 121+ |
|-----------------|--------------------|--------|---------------------|-------------------|------------------|------------------|-------------------|-----------------|
| 8 | BART EVANS | 874 | 854 | 19 | 1 | 0 | 0 | 0 |
| 8 | CASEY KIRKMAN | 720 | 687 | 28 | 5 | 0 | 0 | 0 |
| 8 | DON CHAPMAN | 776 | 733 | 39 | 4 | 0 | 0 | 0 |
| 8 | GARY YARBROUGH | 790 | 496 | 105 | 139 | 27 | 21 | 2 |
| 8 | KENNY GARNER | 717 | 700 | 10 | 7 | 0 | 0 | 0 |
| 8 | MIKE HOPPER | 786 | 710 | 33 | 30 | 13 | 0 | 0 |
| 8 | VACANT/BURRIS | 554 | 520 | 30 | 4 | 0 | 0 | 0 |
| Superv 8 Total | | 5,217 | 4,700 | 264 | 190 | 40 | 21 | 2 |
| 38 | HOYLE HOFFMAN | 770 | 763 | 7 | 0 | 0 | 0 | 0 |
| 38 | PATRICK HELTON | 677 | 613 | 14 | 5 | 6 | 30 | 9 |
| 38 | PRESTON WHITE | 647 | 416 | 91 | 79 | 42 | 10 | 9 |
| 38 | SAM KELLEY | 701 | 509 | 44 | 47 | 53 | 15 | 33 |
| 38 | TONY PACITTI | 394 | 381 | 4 | 9 | 0 | 0 | 0 |
| 38 | VACANT/RABORN | 627 | 434 | 67 | 28 | 17 | 14 | 67 |
| Superv 38 Total | | 3,816 | 3,116 | 227 | 168 | 118 | 69 | 118 |
| 39 | BILL WALLACE | 786 | 735 | 44 | 7 | 0 | 0 | 0 |
| 39 | CHRISTOPHER MONACO | 834 | 527 | 49 | 54 | 83 | 49 | 72 |
| 39 | DARRELL DYE | 731 | 704 | 27 | 0 | 0 | 0 | 0 |
| 39 | MARK COLE | 837 | 772 | 37 | 28 | 0 | 0 | 0 |
| 39 | STEVE HARDIN | 673 | 529 | 59 | 43 | 42 | 0 | 0 |
| 39 | TED WALL | 896 | 855 | 41 | 0 | 0 | 0 | 0 |
| 39 | VACANT/GRINDSTAFF | 835 | 600 | 74 | 83 | 78 | 0 | 0 |
| Superv 39 Total | | 4,757 | 4,122 | 257 | 132 | 125 | 49 | 72 |
| 40 | BRANDON CARTER | 602 | 547 | 29 | 15 | 11 | 0 | 0 |
| 40 | HENRY MOORE | 675 | 640 | 35 | 0 | 0 | 0 | 0 |
| 40 | JOEY HAZELRIGG | 518 | 459 | 12 | 0 | 2 | 5 | 40 |
| 40 | NEAL GODWIN | 606 | 368 | 60 | 83 | 21 | 16 | 58 |
| 40 | ROBERT MARTIN | 538 | 512 | 26 | 0 | 0 | 0 | 0 |
| 40 | STEPHEN GREEN | 662 | 612 | 36 | 10 | 4 | 0 | 0 |
| 40 | TERRY CARROLL | 792 | 759 | 33 | 0 | 0 | 0 | 0 |
| Superv 40 Total | | 4,393 | 3,897 | 231 | 108 | 38 | 21 | 98 |
| 51 | BARRY WILSON | 674 | 657 | 17 | 0 | 0 | 0 | 0 |
| 51 | CAREY CREECH | 860 | 765 | 61 | 26 | 8 | 0 | 0 |
| 51 | ERIC WHITE | 825 | 746 | 79 | 0 | 0 | 0 | 0 |
| 51 | GENE LASSITER | 822 | 766 | 54 | 1 | 1 | 0 | 0 |
| 51 | GRANVILLE HAYES | 879 | 694 | 57 | 42 | 75 | 11 | 0 |
| 51 | HAROLD WAGNER | 766 | 619 | 57 | 78 | 12 | 0 | 0 |
| 51 | JEFF COLE | 862 | 808 | 54 | 0 | 0 | 0 | 0 |
| 51 | RUSTY JONES | 807 | 784 | 23 | 0 | 0 | 0 | 0 |
| Superv 51 Total | | 6,495 | 5,839 | 402 | 147 | 96 | 11 | 0 |
| Grand Total | | 25,513 | 22,274 | 1,455 | 828 | 495 | 171 | 290 |

| ID | Investigated | Inspector | County | Name of Injured | Location | Owner |
|--------------------------|--------------|---------------|-------------|------------------------|--------------------------------|---|
| <u>54145743</u> | 1/19/2016 | 54-GREEN | PITT | MARK J. BUELER | PITT GREENVILLE AIRPORT | |
| <u>63114941</u> | 1/29/2016 | 63-YARBROUGH | FORSYTH | Phyllis Villani | Forsyth Medical Bldg. | Forsyth Medical Park Kernersville Condo |
| <u>57135334</u> | 2/29/2016 | 57-EVANS | FORSYTH | Timothy Senter | Forsyth County Public Safety | Forsyth County |
| <u>57120515</u> | 2/29/2016 | 57-EVANS | FORSYTH | Lidia Hernandez Torrez | Belk - Hanes Mall | Belk - Hanes Mall |
| <u>49140843</u> | 2/29/2016 | 49-HAYES | WAKE | Beverly Baker | WELLS FARGO | WELLS FARGO |
| <u>54185949</u> | 3/5/2016 | 54-GREEN | PITT | | Belk | |
| <u>57161027</u> | 3/7/2016 | 57-EVANS | FORSYTH | Janet Stevens | Belk Hanes Mall | Belk Hanes Mall |
| <u>57162415</u> | 3/7/2016 | 57-EVANS | FORSYTH | Cynthia Cardwell | Belk Hanes Mall | Belk Hanes Mall |
| <u>57132504</u> | 3/9/2016 | 57-EVANS | FORSYTH | Fred Adams Jr. | Belk - Hanes Mall | Belk - Hanes Mall |
| <u>57095245</u> | 3/9/2016 | 57-EVANS | FORSYTH | John Wendel Jr. | Forsyth Medical Center | Forsyth Medical Center |
| <u>39163440</u> | 3/14/2016 | 39-GRINDSTAFF | MECKLENBURG | Sabrina Rice King | Atrium @ 77 South | CMS |
| <u>16154118</u> | 3/18/2016 | 16-MOORE | CARTERET | CAROLYN PETERS | SANDS VILLAS RESORT | SANDS VILLAS RESORT HOA |
| <u>39171137</u> | 3/21/2016 | 39-GRINDSTAFF | MECKLENBURG | Elizabeth Santiago | Charlotte Douglas Int. Airport | City of Charlotte |
| <u>14171508</u> | 3/29/2016 | 14-COLE | DURHAM | William Perry | Medicago | |
| Total records listed: 14 | | | | | | |

Inspector Time Report - 1/1/2016 to 3/31/2016

| Inspector | Travel_Elev | Field | Amuse | Travel_Amuse | Annual | Sick | Comp | Holiday | Conf | Total |
|--------------|---------------|----------------|----------------|--------------|------------|------------|-----------|------------|--------------|----------------|
| 1 | 62 | 375 | 20 | 5 | | | | 16 | 15 | 493 |
| 12 | 28.5 | 95 | 3 | 1 | | | | | | 127.5 |
| 14 | 68 | 353 | 45.5 | 10 | 24 | | | 8 | 3 | 511.5 |
| 16 | 103.75 | 294.5 | 67.25 | 30.5 | 8 | | | 24 | 6 | 534 |
| 17 | 99.5 | 257.5 | 28 | 19 | 40 | | | 16 | | 460 |
| 25 | 53.5 | 356 | 18 | 3.5 | 23 | 23 | | 24 | 17 | 518 |
| 30 | 55 | 345 | 50 | 10 | 16 | 8 | | 24 | 12 | 520 |
| 31 | 70.5 | 297.5 | 46.5 | 7.5 | 72 | 8 | | 24 | | 526 |
| 32 | 87 | 285 | 42 | 26 | 44 | 12 | | 24 | | 520 |
| 33 | 52 | 344 | 48.5 | 15.5 | 36 | | | 24 | 5 | 525 |
| 36 | 91 | 341.5 | 19 | 6 | 32 | | | 24 | 2 | 515.5 |
| 37 | 44.5 | 205.5 | 25 | 6 | 38 | 70 | | 16 | 24 | 429 |
| 38 | 94 | 253.5 | 70 | 28 | 10 | | | 24 | 42.5 | 522 |
| 41 | 50.5 | 306 | 95.5 | 19 | 8 | 8 | | 24 | 8 | 519 |
| 42 | 77 | 332 | 67 | 14.5 | | | | 24 | | 514.5 |
| 43 | 57.5 | 316 | 51 | 13.5 | 46 | | | 24 | 6 | 514 |
| 44 | 105.5 | 253 | 39.5 | 22 | 32 | | | 24 | 17.5 | 493.5 |
| 45 | 10.5 | 20.5 | 45.5 | 7.5 | | | | 8 | | 92 |
| 46 | 112 | 320 | 30 | 10 | | | | 24 | | 496 |
| 47 | 82.5 | 288.5 | 35 | 11 | 40 | 12 | | 24 | 16 | 509 |
| 48 | 115.5 | 306.5 | 13 | 7 | | 24 | | 16 | 34 | 516 |
| 49 | 37.5 | 381 | 54 | 7 | 20 | | | 24 | | 523.5 |
| 53 | 44.5 | 311 | 65.5 | 11 | 8 | 24 | | 24 | | 488 |
| 54 | 82 | 295 | 71 | 17 | | | 73 | 24 | 10 | 572 |
| 56 | 36.35 | 241.65 | 73.5 | 15.5 | 40 | 24 | | 24 | | 455 |
| 57 | 51.5 | 414.5 | 2 | 0.5 | 32 | | | 24 | | 524.5 |
| 58 | 79 | 340.5 | 17 | 4 | | 24 | | 16 | 7.5 | 488 |
| 61 | 91.5 | 210 | 81 | 30.5 | | | | 24 | 74 | 511 |
| 63 | 71.5 | 343.5 | 35 | 5 | | 15 | | 24 | 26 | 520 |
| 64 | 95.5 | 260.5 | 55 | 26.5 | | | | 8 | 60.5 | 506 |
| 65 | 26.5 | 143 | 54 | 20.5 | | 32 | | 40 | 184.5 | 500.5 |
| 66 | 75 | 215 | 59 | 34 | | 11 | 5 | 16 | 88 | 503 |
| 67 | 45.5 | 248 | 79 | 15 | 16 | 8 | | 16 | 48 | 475.5 |
| 7 | 103 | 322.5 | 34.5 | 16 | 16 | | | 24 | 4 | 520 |
| 8 | 148 | 238 | 19 | 10 | | 57 | | 16 | 30 | 518 |
| Total | 2507.6 | 9909.65 | 1558.75 | 485 | 601 | 360 | 78 | 720 | 740.5 | 16960.5 |

| | | |
|------------------------------------|--|---------|
| History Museum , Morganton | The person was easy to work with. | 7.1.15 |
| Glen Royal Mill, Wake Forest | Barry was very polite, professional and patient. He answered all my questions and showed me the process. | 7.7.15 |
| Flow Harris, Concord | Arrived on time was very pleasant and friendly. | 7.1.15 |
| Almand's Drug Store, Scotland Ne | Excellent in every way | 7.10.15 |
| Sampson Community College, Clii | He did a great job | 7.10.15 |
| First United Pres Church, Charloti | Professionalism displayed along with constructive recommendation/assistance | 7.10.15 |
| The Club at Longview, Waxhaw | I appreciate his detail and his friendly manner | 7.10.15 |
| First Baptist Church, Lenoir | Sorry above comments were for Boiler inspection not Elevator. The elevator insp very good. | 7.13.15 |
| Ranlo Baptist Church, Ganstonia | Very professional | 7.13.15 |
| Universal Forest Products, Burlinç | Helped vs find that otis svcs tec was not coming as often as they said | 7.13.15 |
| First Baptist Church of Weddingtç | Always so friendly and helpful | 7.14.15 |
| Wylie Bldg, Spruce Pine | We heard the lift going up & down and assumed the inspector was here, but we never saw him | 7.14.15 |
| Tribute Properties, Wilmington | Mr. Carroll is always very pleasant to work with. | 7.21.15 |
| Parkway Presbyterian Church, Wil | I was out on vacation when the elevator was inspected. | 7.23.15 |
| Textile Products, Salisbury | He was extremely nice. | 7.23.15 |
| Comfort Inn, Dunn | We appreciate your help and thanks for correct us. | 7.24.15 |
| Anchorage Inn | Keep up the good work. | 7.25.15 |
| Metropolitan Realty Company, LL | Very pleasant, professional | 7.28.15 |
| Z.V. Pate, Inc., Laurel Hill | The store is vacant we just maintain the elevator for our access. | 7.28.15 |
| City of Monroe | No repairs needed | 8.5.15 |
| Bethany United Methodist Church | We did not know of the inspection until the bill was received. This was our first experience - New Elevator. In the future please call Denise Mann at the number provided c | 8.5.15 |
| Mason Boro Baptist Church | I did not meet w/the inspector | 8.5.15 |
| University of Mount Olive | The Inspector was a pleasure to work with. | 8.5.15 |
| K Central LLC | none | 8.5.15 |
| Trinity Lutheran Church | Steve is great! | 8.10.15 |
| Aldersgate UMC | No repairs needed | 8.10.15 |
| Aldersgate UMC | No repairs needed | 8.10.15 |
| Masonic Lodge #244 | Inspector Burris has always been professional in his duties. He always explains what he doing including problems that require the calling of our elevator maintainance comj | 8.11.15 |
| Office Biz Friendly, LLC | Mr. Hopper was very helpful & exceedingly patient with our questions. | 8.11.15 |
| Van Winkle Law Firm | The inspector told me that the report would be sent to southern elevator, but was not. I have taken action to correct the write-ups. Thanks | 8.11.15 |
| Pierce Group Benefits | I was not the initial contact for the inspector. He may have given the initial person his credentials and provided an explanation. | 8.11.15 |
| Louisburg United Methodist Chur | Excellent....always pleasant, easy to work with, flexible. | 8.11.15 |
| Hilltop House, LLC | I did not see the inspector during his visit. | 8.21.15 |
| Casa Del Playa | I did not see inspector | 8.24.15 |
| Piedmont Chemical Ind | Very pleasant fellow. | 8.25.15 |
| Salisbury Square Antiques | Very impressed by his professionalism kindness and went above the norm to be respectful. Job well done. | 8.25.15 |
| Roxboro Community School | Our inspector offered a refresher on anything we had questions about and he also took the time to explain why each step was necessary to ensure proper operation & safe | 8.25.15 |
| Ebenezer Lutheran Church | Man was so nice and very professional and knows what he is doing. | 8.25.15 |
| Linville Road Assoc | Had a monogrammed shirt but did not make contact until inspection was done. Pulled in dropped off papers said doors are still slamming and walked out. | 8.25.15 |
| Harvey Mansion | I cannot answer these questions because the inspection is done before me or my staff arrives on location. | 8.28.15 |
| West New Bern Fire Department | Was not here at the time of inspection elevator maint was. Was told by him the inspection was professional and provided some info on the elevator. | 9.1.15 |
| 333 Ventures | Rusty always does a great job! | 9.2.15 |
| Queen City Gastroenterologist | Thank you! | 9.2.15 |
| Scotts Hill Baptist Church | I was not there when inspected, but past insp were good. | 9.2.15 |
| YWCA of Asheville | Preston White is very professional yet friendly. | 9.2.15 |
| Memorial Baptist Church | I have had dealing with Steve Burris ever since we have had the elevator installed. He has always been very personable and informative. I wish him well in his retirement. ð | 9.10.15 |
| Serrata Inc. | Mr. Hopper does an excellent job. He is very thorough! | 9.10.15 |
| Atlantic Pacific Holdings, LLC. | Great to work with! | 9.10.15 |

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|--------------------------------|---|---------|
| Real Pro Centre | Not present at time of inspection. | 9.10.15 |
| Moss Landing Hoa | He was a pleasure working will. | 9.15.15 |
| MacGregor Plaza LLC | We only knew about the violations after receiving the email. I think it would be good practice to have you inspector(s) make clients aware at the time of the inspection ratf | 9.18.15 |
| Highland Methodist Church | Mr. Jones, Inspector 46, has always been very professional, helpful, and delightful to work with. He is an outstanding public servant. | 9.18.15 |
| McNeely Pest Control | Didn't wast anytime. Got in & got out! | 9.22.15 |
| South College - Asheville | Very pleased!!! | 10.6.15 |
| SOUTHPAW MANAGEMENT LLC | We have know Mr. Green for many years. We have the knowledge as to why inspections are required. Mr. Green is professional & a pleasure to work with. Thanks! | 1.13.16 |
| 11304 Hawthorn Drive LLC | Very courteous & professional | 1.13.16 |
| Plaza Baptist Church | No Repairs Needed Great Guy!! | 1.13.16 |
| Winston Salem Hotel & Spa | Everything was great!! | 1.13.16 |
| Lake Davidson Offices | Our Inspector is Excellent! | 1.13.16 |
| First Presbyterian Church | No Repairs Needed | 1.21.16 |
| Self Help Credit Union | Courteous - Fast - Efficient | 1.21.16 |
| Creedmoor Business Park | none | 1.21.16 |
| Holden Crossing Office | The inspector was very professional as always. Thank yu Marlene Cato | 1.21.16 |
| Starpet Inc | The inspector did not explain the need for the inspection but I am fully aware of the reasons for conducting mechanical and electrical safety inspections which allow the end user to be in pos | 1.27.16 |
| Seaside Management | Stephen is great!!! | 1.27.16 |
| Seagrove Methodist Church | I did not meet the inspector. I'm the church treasurer, whom pay the bills | 1.27.16 |
| Hampton Inn Hickory | The only thing we have is the fact that we went all of 2015 with out inspection. Over 13 months almost 14 and it reflected in the guest that stayed with us by not being inspected in the later | 1.27.16 |
| Lower Cape Fear Hospice | Technician was very friendly and did a great job of explaining the service and inspection | 1.27.16 |
| Ardmore Baptist Church | 1-Elevator #2 cab lobby door was opened and when inspection was over the split doors were not back in tracks (roller) door did not open together. | 1.27.16 |
| Alamance Presbyterian Church | Mr. Kirkman is always a joy to have in the place. He is friendly, informative, and efficient. | 1.27.16 |
| Law Builder LLC | Never saw inspector. Did not know he had been | 2.1.16 |
| Baptist Home Church | very courteous | 2.4.16 |
| Salon Central | Very Professional | 2.4.16 |
| Craven County Schools | Inspector spoke with Assistant & Principal, so I am unable to complete questionnaire. | 2.16.16 |
| MHG Tower LLC | Inspector Bill Essick was very professional and explained the violations thoroughly. Payments sent from Corp office in Gainsville, GA Thank you! Tina | 2.16.16 |
| NorthCross Development Group | Did see inspector. However, the times I did see him he was excellent | 2.16.16 |
| Providential Investment | Did not show ID or present business Card | 2.16.16 |
| American Gold Exchange | Mr. Creech is always very professional friendly, likable personality & very easy to deal with. I'd be happy to have someone like him represent my business, Jim | 2.16.16 |
| HOCAB LLC | Mr. Wilson was very quick in his response to my questions. He was very helpful and professional. | 2.16.16 |
| Vernon Park Mall | Wonderful!!! | 2.16.16 |
| Morgan Creek HOA | Whoever inspected elevator did not notify anyone on the grounds. | 2.16.16 |
| Equity Commercial Properties | We were not at the building when elevator was inspected. | 2.16.16 |
| Alexander/McCabe | I was not there , but we always got good service with everyone. Mrs. McCabe | 2.16.16 |
| Hobbs Properties | He was outstanding! | 2.16.16 |
| Plainview Baptist Church | Mr. Moore has always been helpful and informative. | 2.24.16 |
| Sant Hospitality LLC | Yearly inspection everything corrected | 3.1.16 |
| Anuvia Prevention Recovery Ctr | Monthly inspection, He didn't need to explain, I knew why he was here. Did not need an repairs he was very professional | 3.1.16 |
| John J. Anderson Family, LLC | Very friendly & Knowledgable | 3.1.16 |
| The Lake Norman Company | Didn't know he was coming. Just talk to him on the phone to let me know he was leaving the inspection report in the elevator mechanical room & that he had passed. | 3.1.16 |
| no name on card | no issues | 3.1.16 |
| American Red Cross | Harold Wagner was our inspector. | 3.22.16 |
| Elevation Church | Everything went very smooth | 3.23.16 |
| Lenoir Community College | The inspector was very knowledgable and throughly | 3.23.16 |
| Triangle Elevator Ser | Good | 3.28.16 |