

EMPLOYMENT DISCRIMINATION BUREAU

MONTHLY PERFORMANCE MEASURES

FEBRUARY 2010

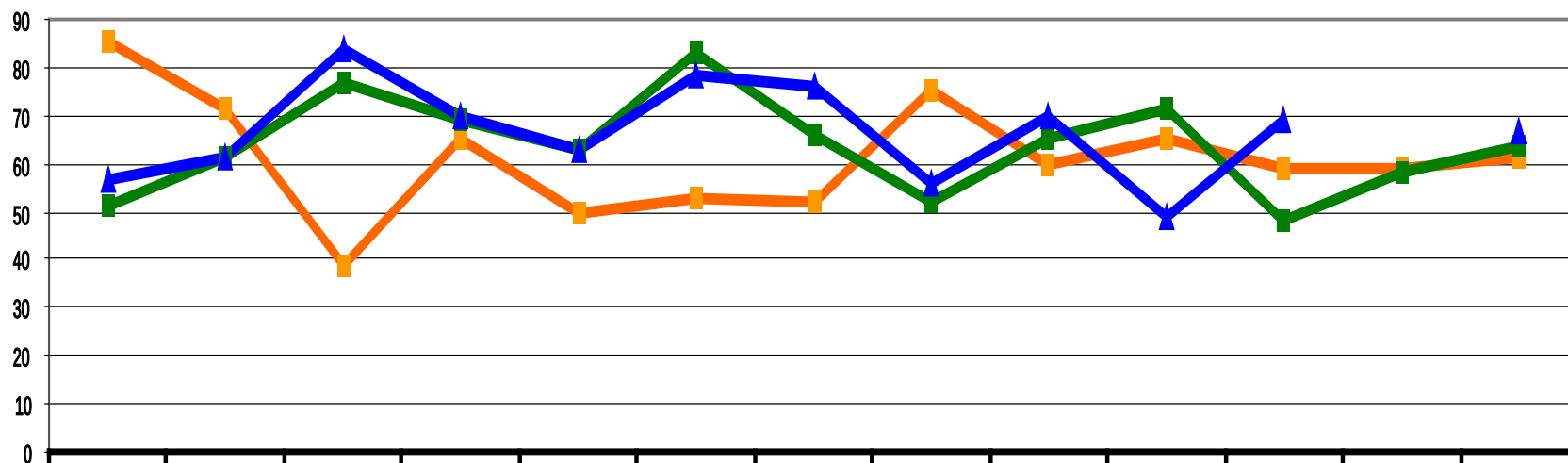
Division/Bureau: Employment Discrimination/Standards and Inspection

Document Name: February Monthly Performance Measures

Date Revised: 05/04/2010

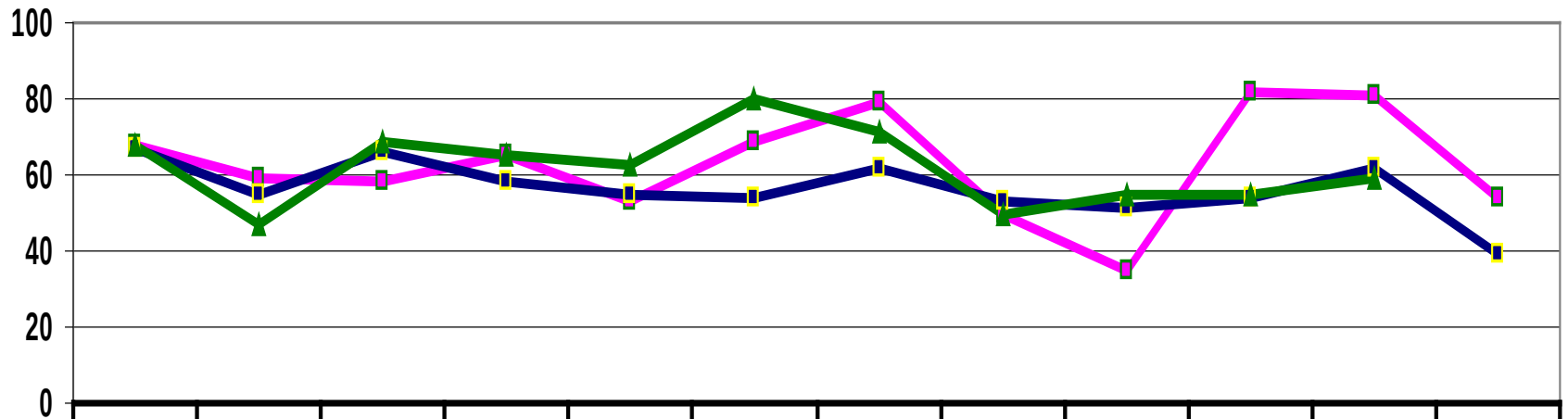
Document Owner: Tiffany Latham

COMPLAINTS RECEIVED: 2007-2009



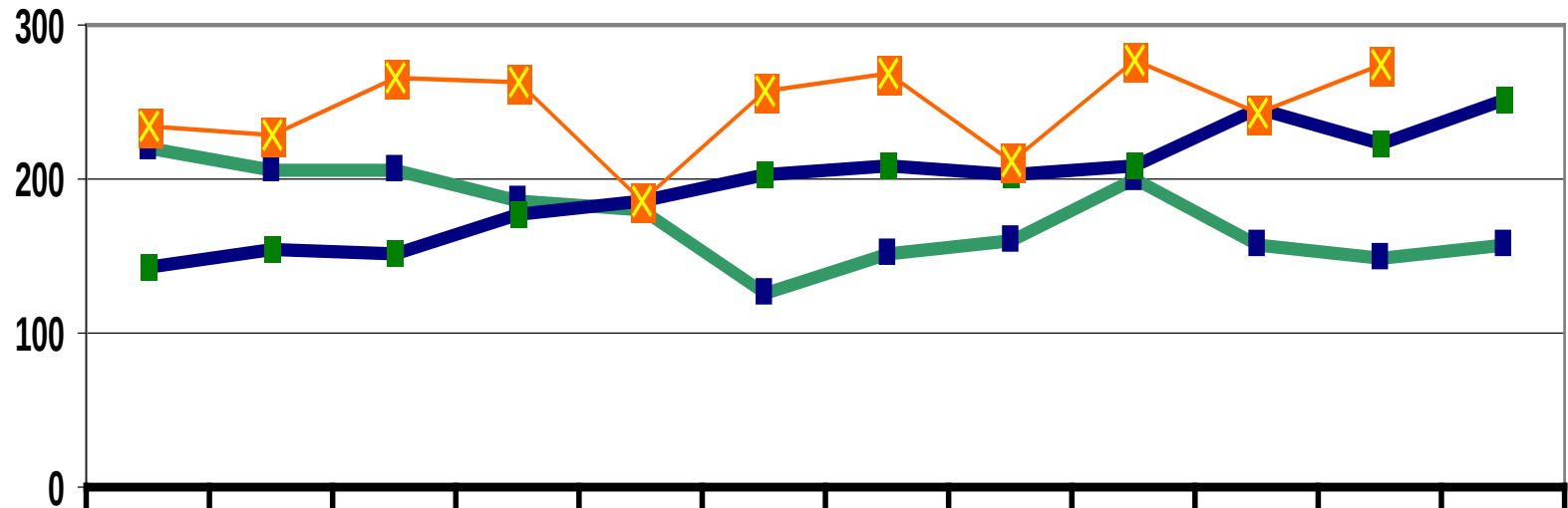
	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	YEAR
2007	85	71	39	65	50	53	52	75	60	65	59	59	61
2008	51	61	77	69	63	83	66	52	65	71	48	58	64
2009	57	61	84	70	63	78	76	56	70	49	69		67

COMPLAINTS COMPLETED: 2007-2009



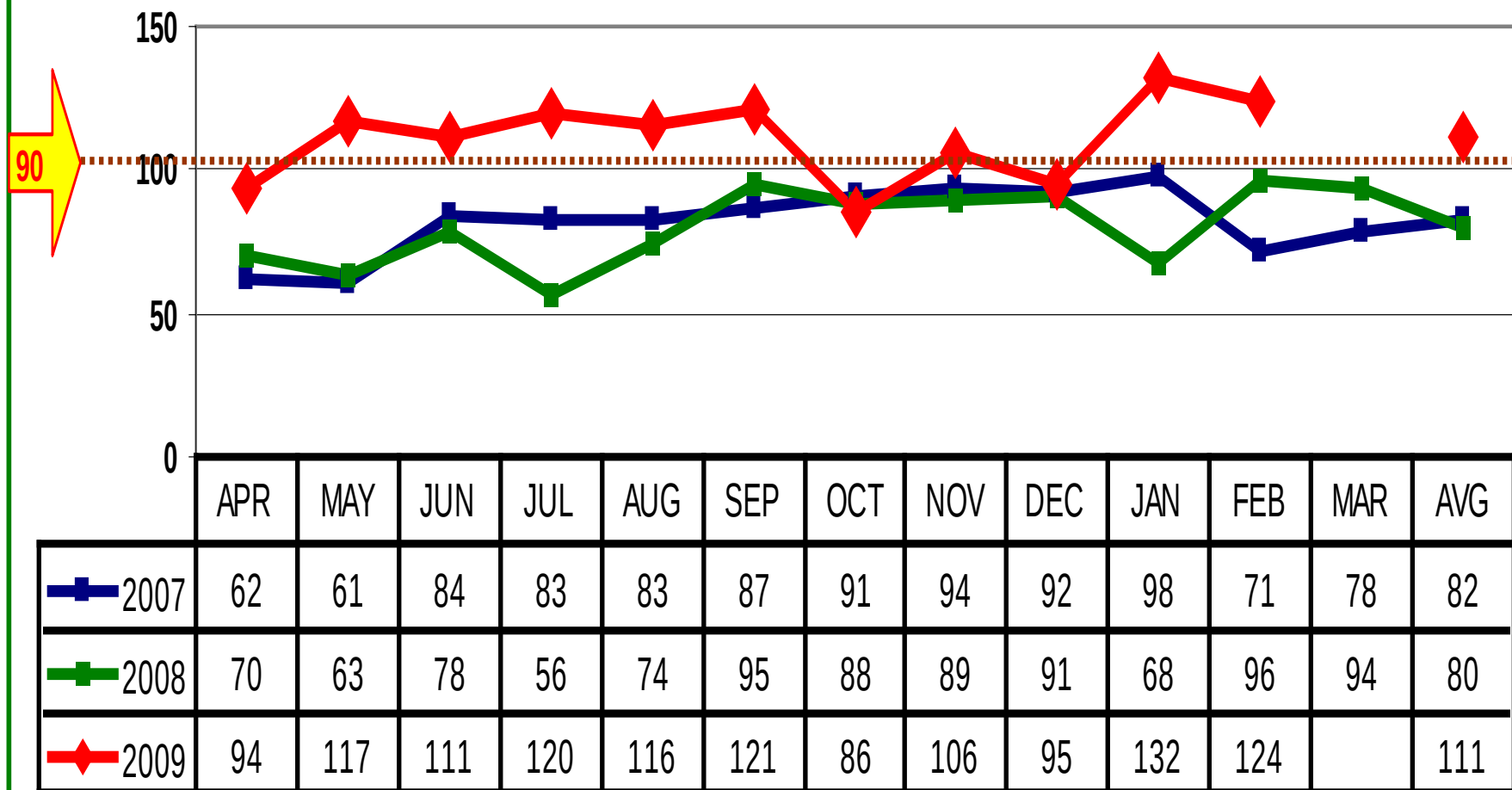
2007	68	59	58	65	53	69	79	50	35	82	81	54
2008	67	55	66	58	55	54	62	53	51	54	62	39
2009	68	47	69	65	63	80	71	50	55	55	59	

MONTHLY INVENTORY

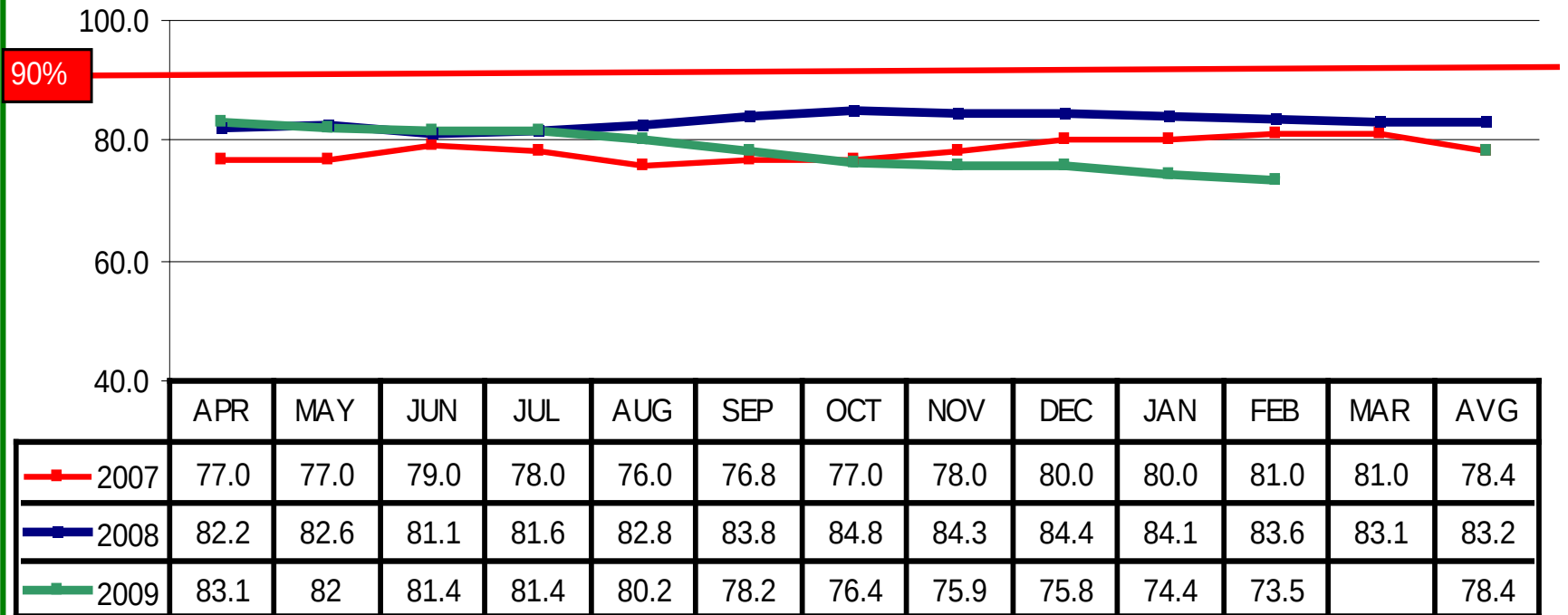


	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
2007	221	207	205	186	181	126	151	159	199	156	149	158
2008	143	153	152	176	186	204	210	202	210	247	224	251
2009	235	229	265	264	186	256	268	212	278	242	274	

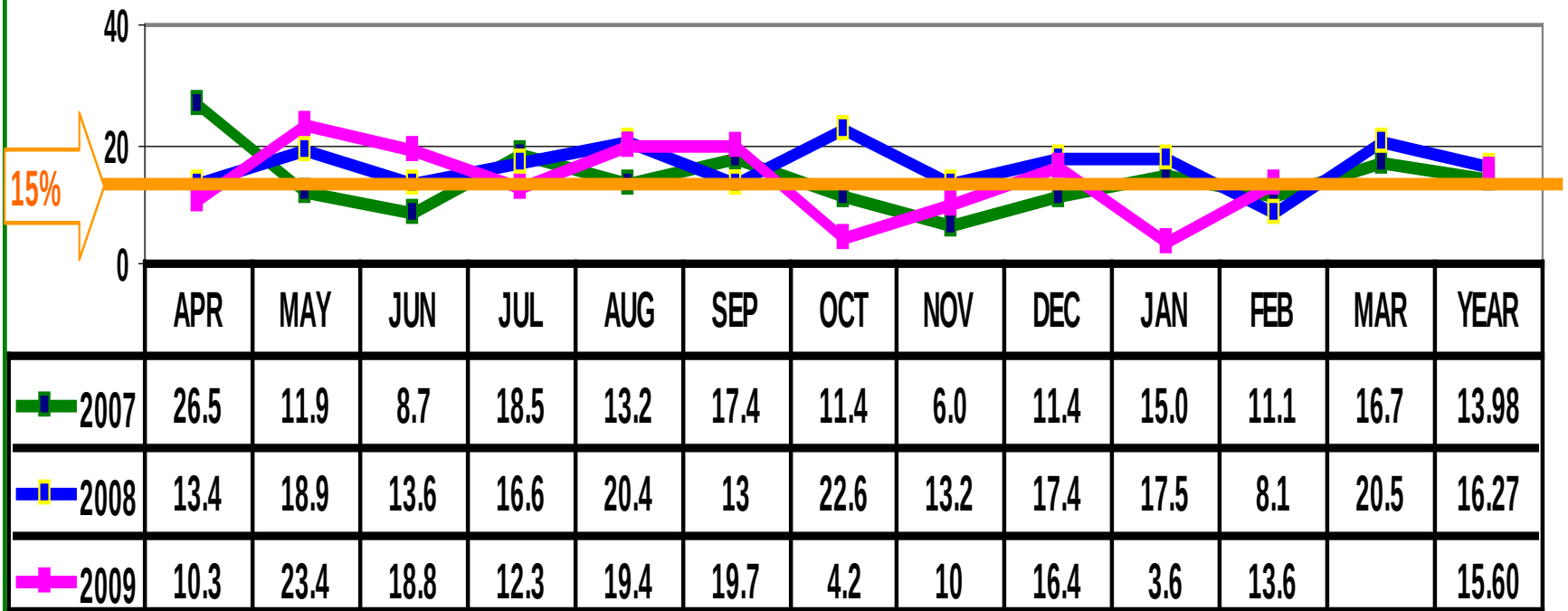
AVERAGE DAYS COMPLAINT TO DETERMINATION



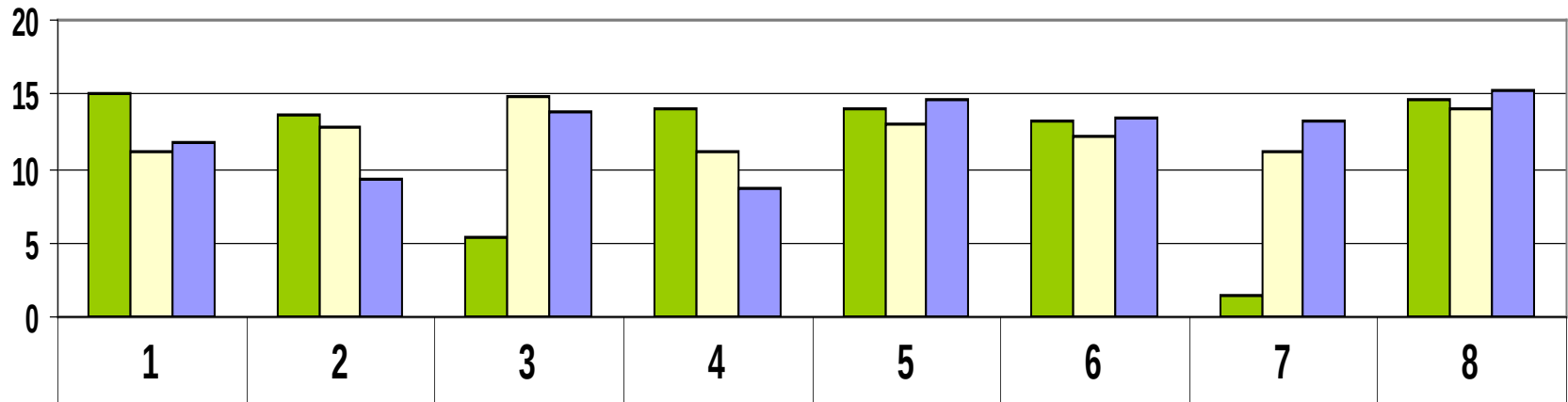
PERCENT CLOSED IN 90 DAYS RATING PERIOD 2007-2009



EDB - SETTLED PERCENTAGE

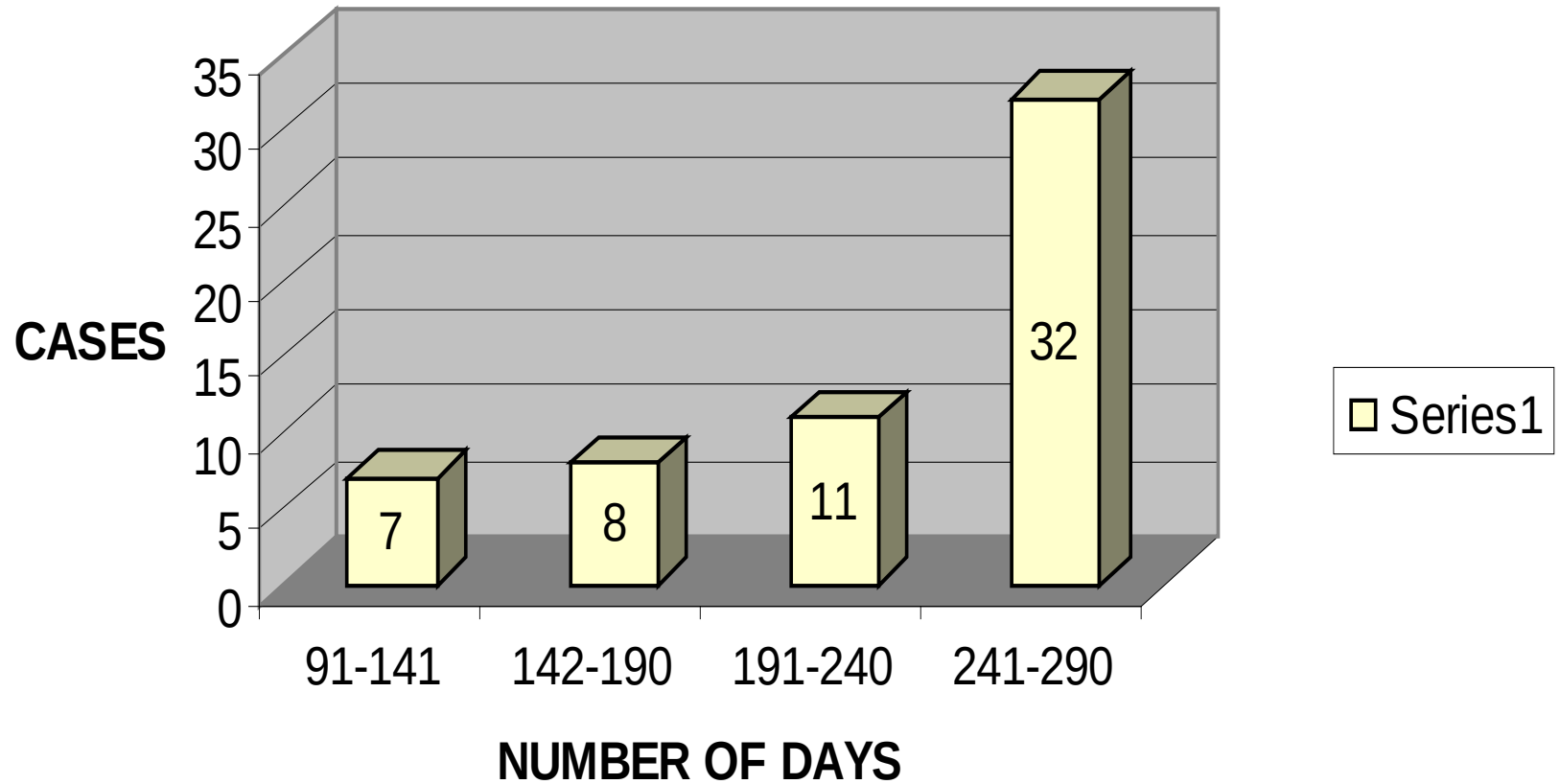


PERCENT OF CASES COMPLETED BY INVESTIGATOR - RATING YEAR

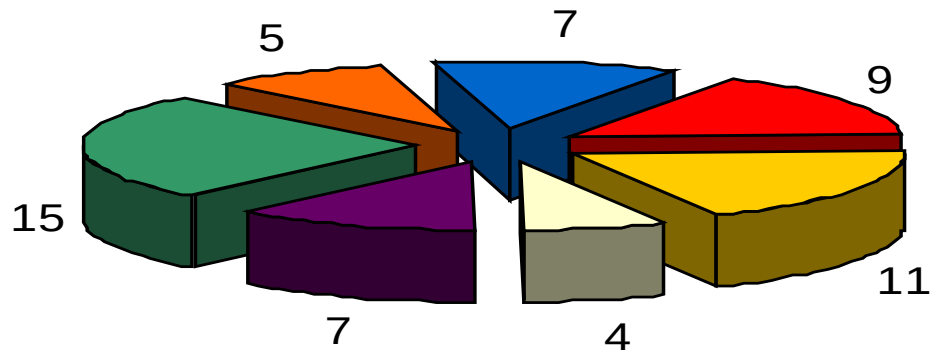


■ 2007	15.10	13.60	5.40	14.10	14.10	13.10	1.50	14.60
■ 2008	11.04	12.73	14.94	11.04	12.99	12.21	11.14	14.03
■ 2009	11.68	9.20	13.72	8.76	14.60	13.43	13.28	15.33

CASES OVER 90 DAYS

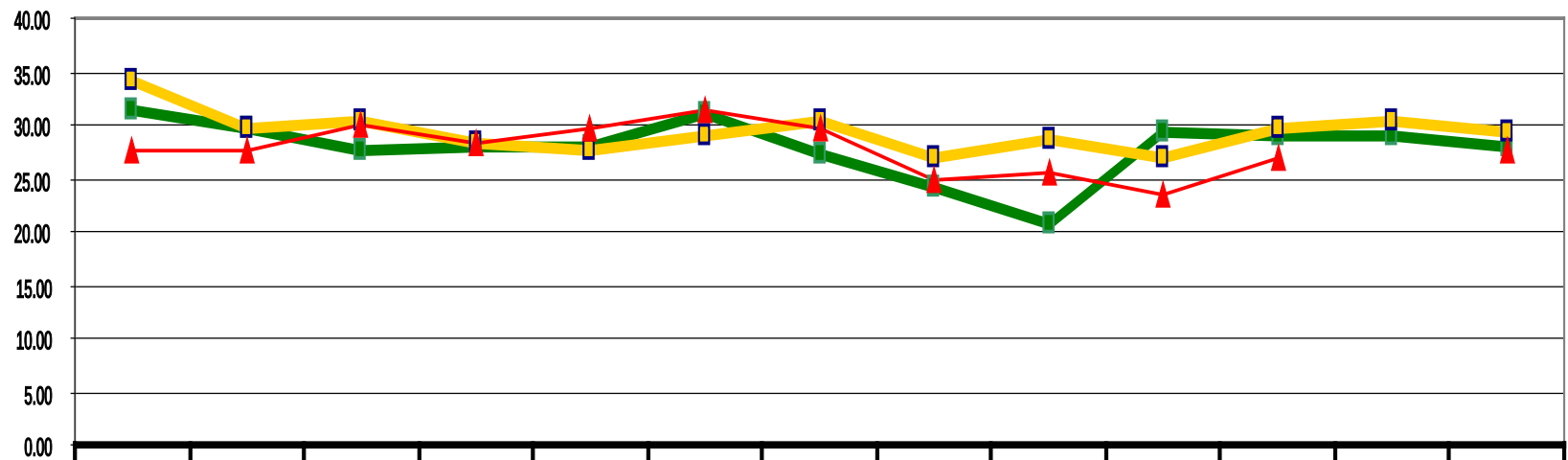


Cases Over 90 Days



- | | |
|--|---|
| ■ Attorney | ■ Mediation/Settlement |
| ■ Legal/Administrative Review | ■ Worker's Compensation |
| ■ Final Investigative Report | ■ Reassignment |
| ■ Other | |

WEEKLY CASE HOURS : 2007-2009



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	YEAR
2007	31.26	29.80	27.70	28.10	27.90	30.90	27.40	24.10	20.69	29.30	28.80	28.98	27.91
2008	34.10	29.80	30.30	28.30	27.70	28.90	30.42	26.80	28.60	26.80	29.50	30.30	29.29
2009	27.50	27.50	30.00	28.40	29.80	31.40	29.49	24.69	25.44	23.60	27.00		27.71

Cases Over 90 Days by Investigator

