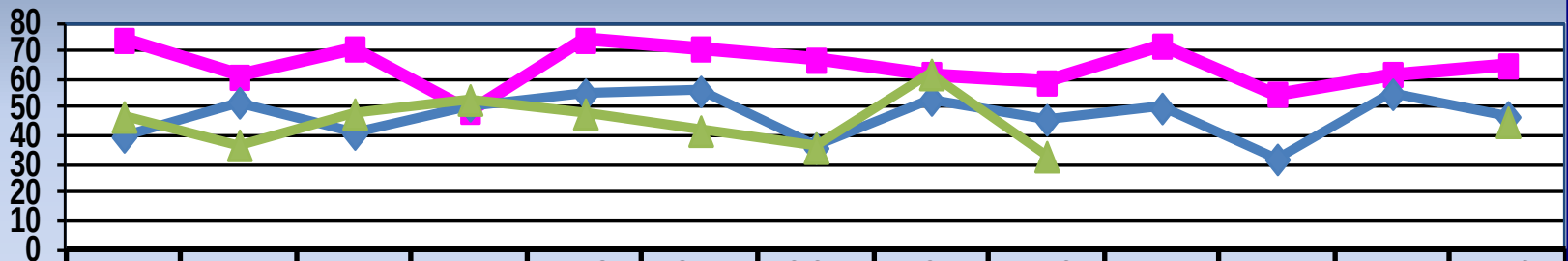


Employment Discrimination Bureau

Monthly Performance Measures January 29, 2013

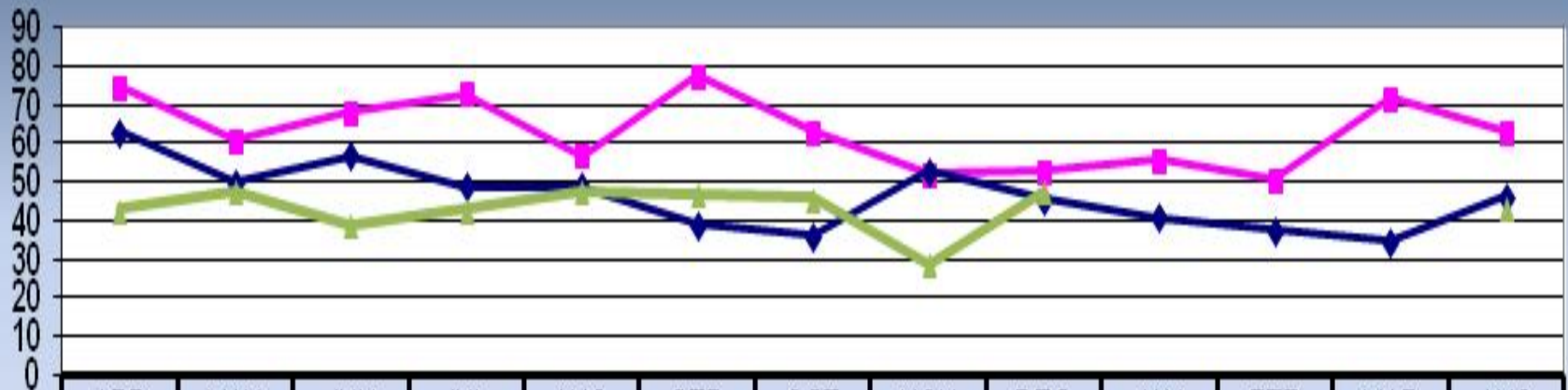
COMPLAINTS RECEIVED Rating Period 2010-2012



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AVG
2010	74	61	71	49	74	71	67	62	59	72	55	62	65
2011	40	52	41	51	55	56	36	53	46	50	32	55	47
2012	47	37	48	53	48	42	36	62	33				45

COMPLAINTS COMPLETED

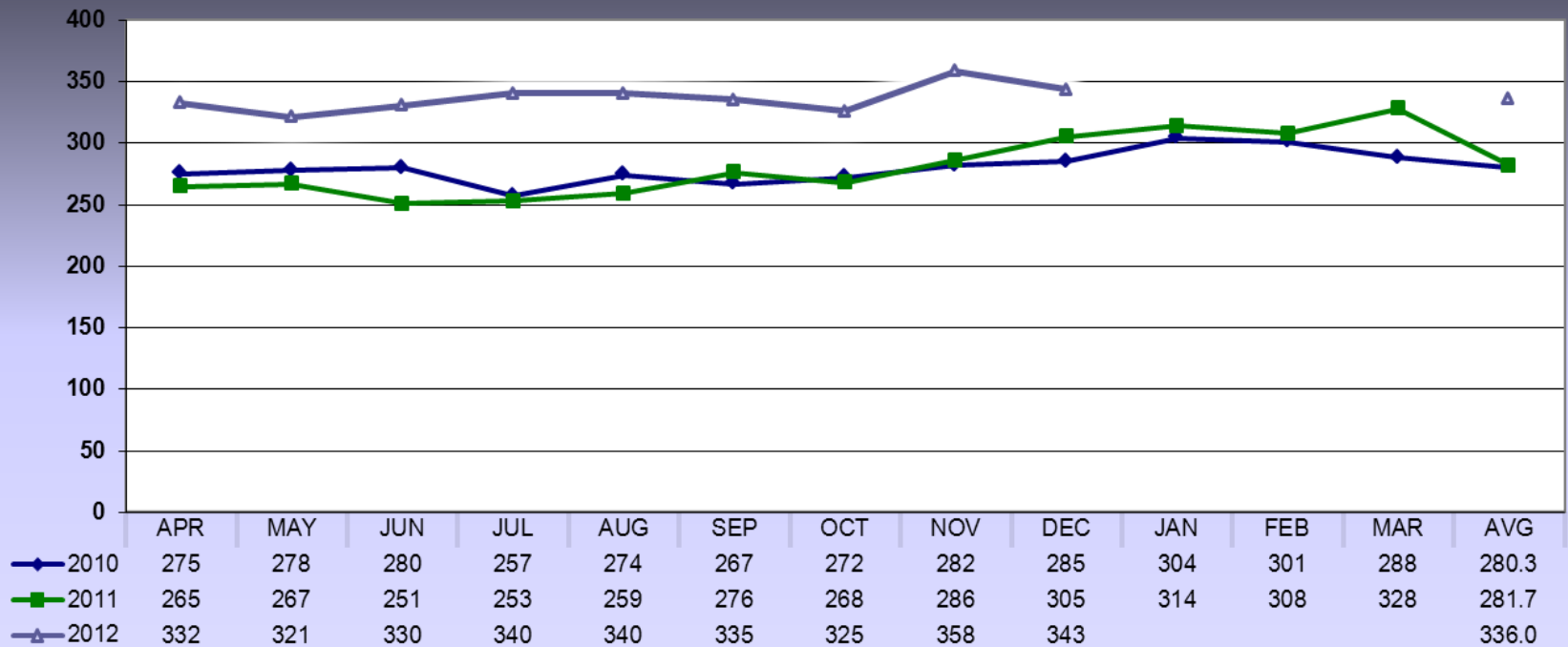
Rating Period 2010 - 2012



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AVG
2010	75	61	68	73	57	78	63	52	53	56	51	72	63.3
2011	63	50	57	49	49	39	36	53	46	41	38	35	46.3
2012	43	48	39	43	48	47	46	29	48				43.4

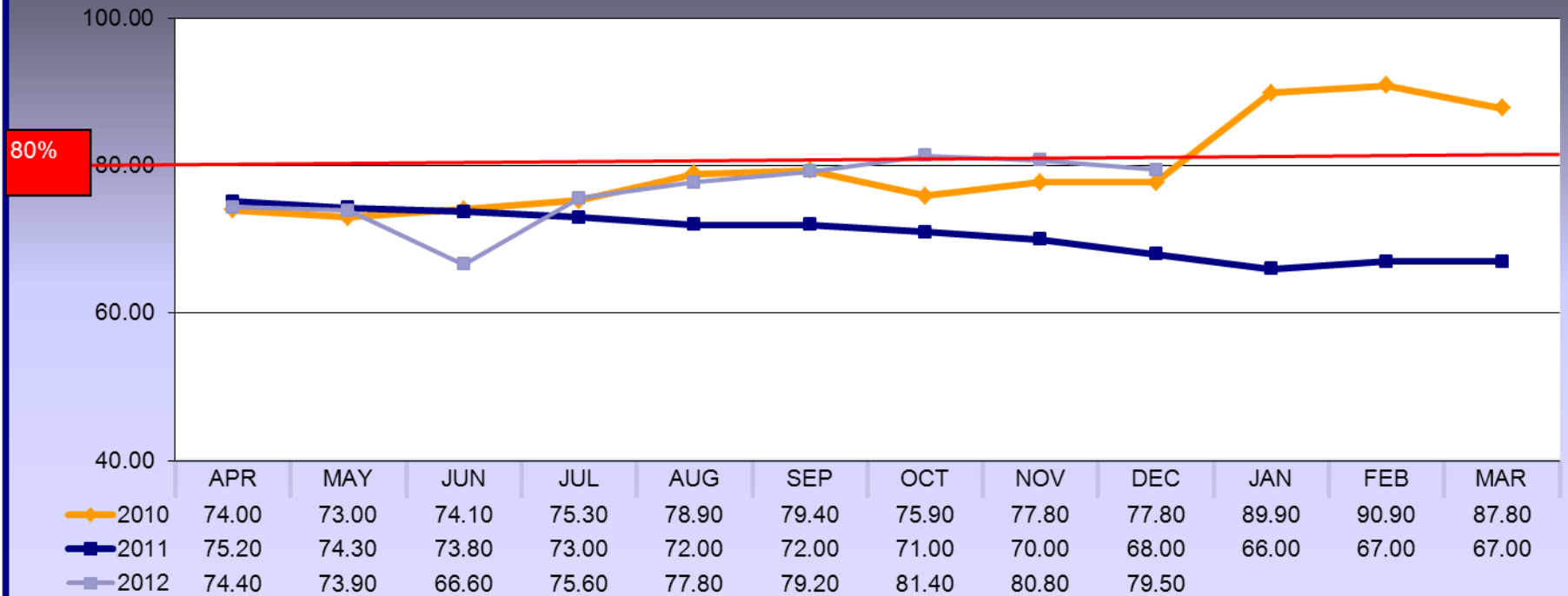
MONTHLY INVENTORY

Rating Period 2010 - 2012

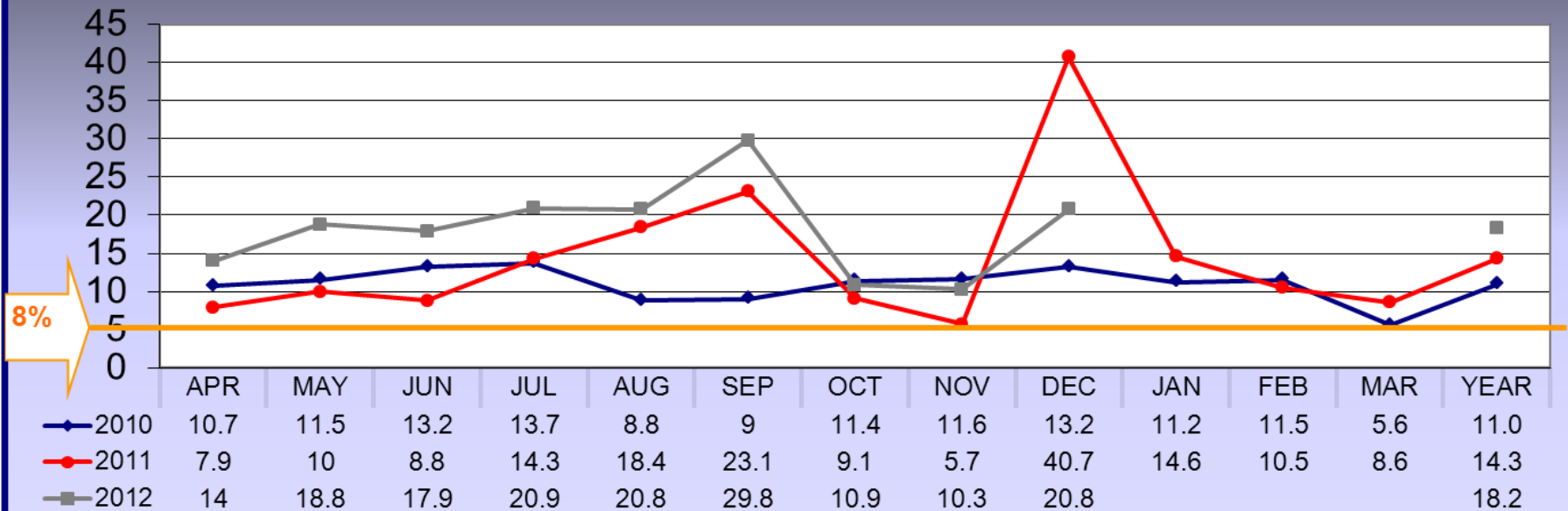


PERCENT CLOSED IN 90 DAYS

Rating Period 2010 - 2012

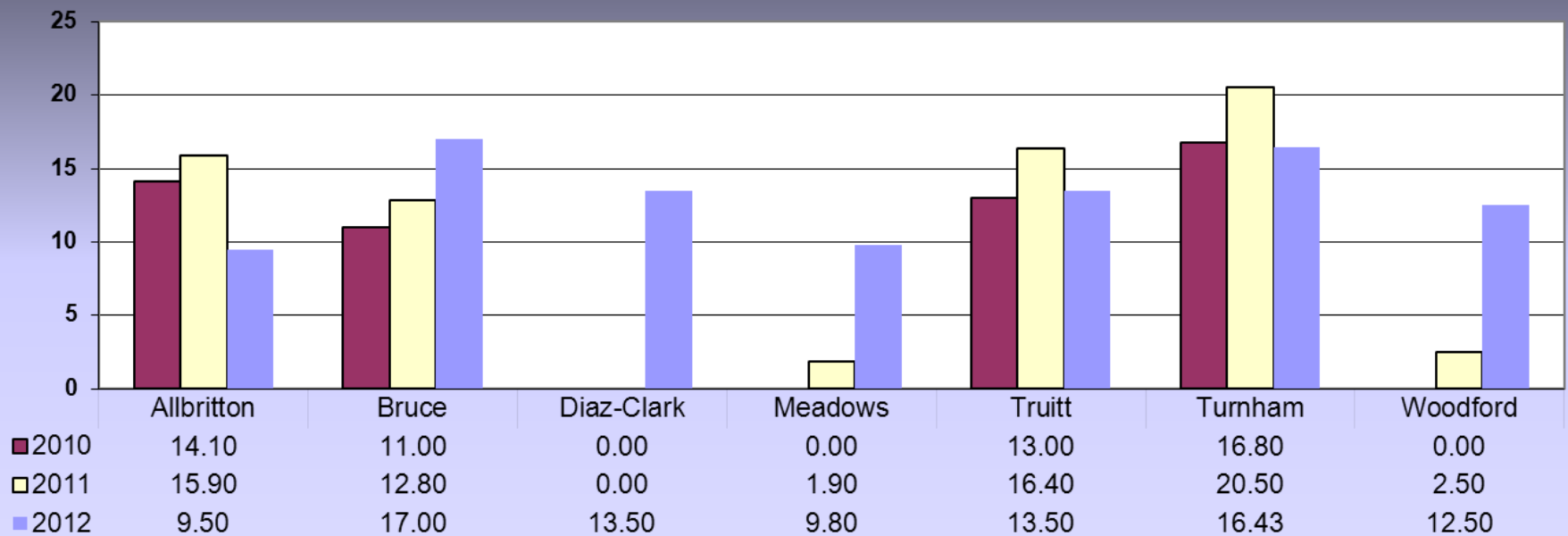


SETTLED PERCENTAGE Rating Period 2010 - 2012

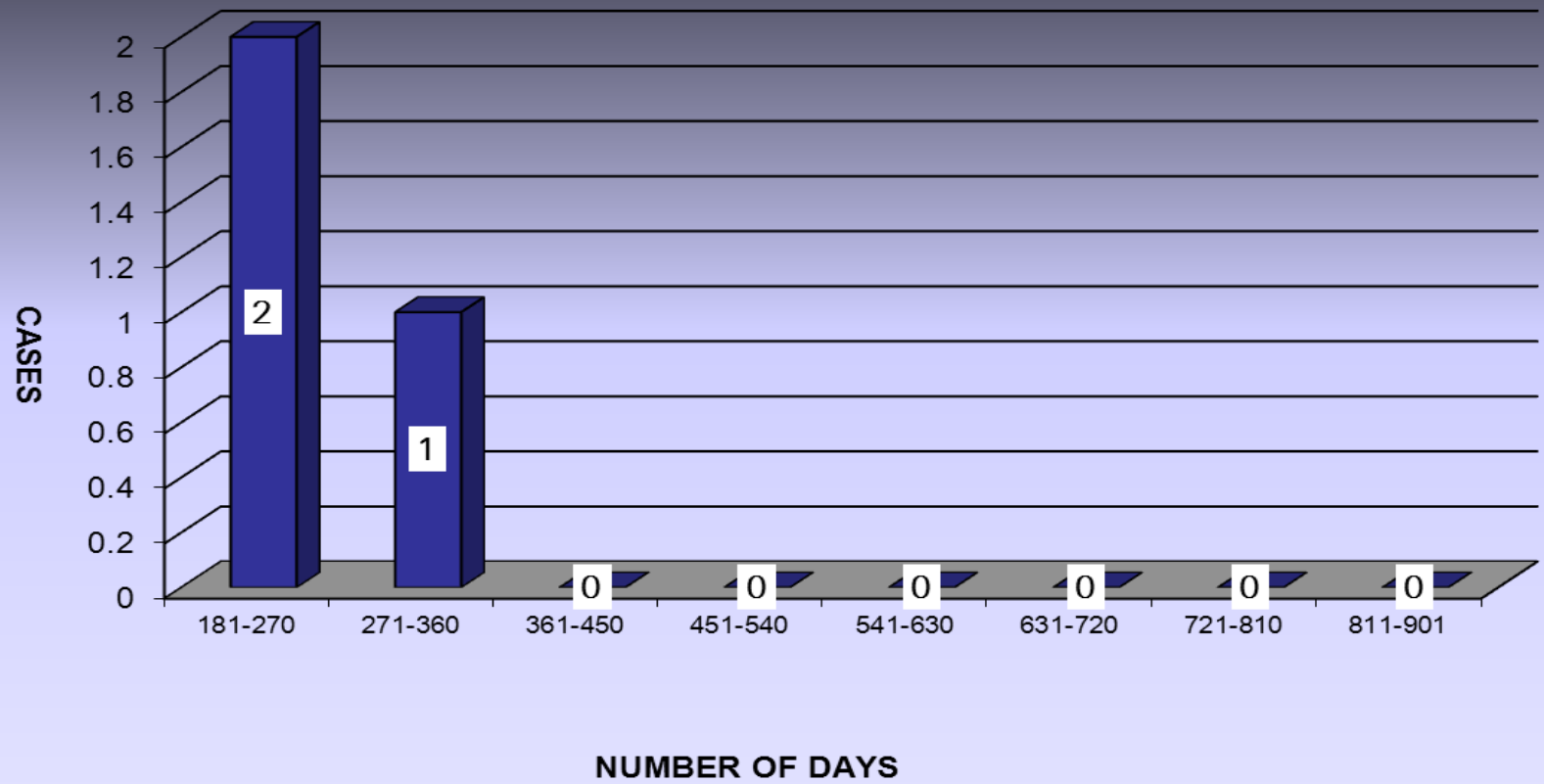


PERCENT OF CASES COMPLETED BY INVESTIGATOR

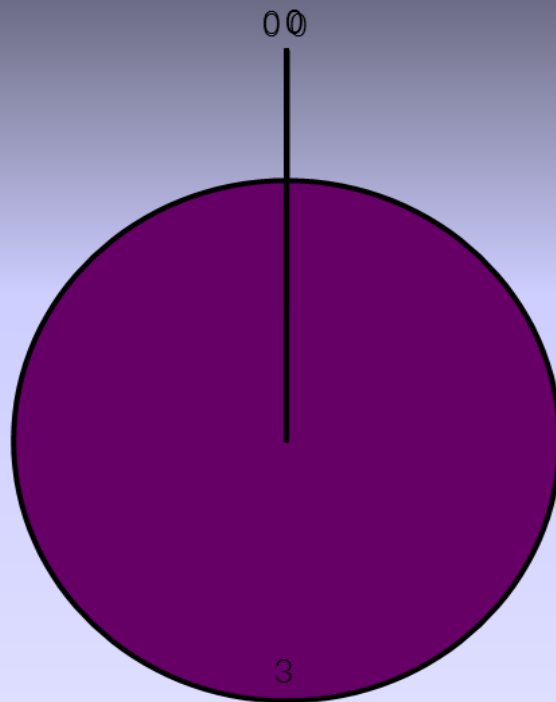
Rating Period 2010-2012



CASES OVER 180 DAYS



Categories for Cases Over 180 Days



■ Attorney

■ Mediation/Settlement

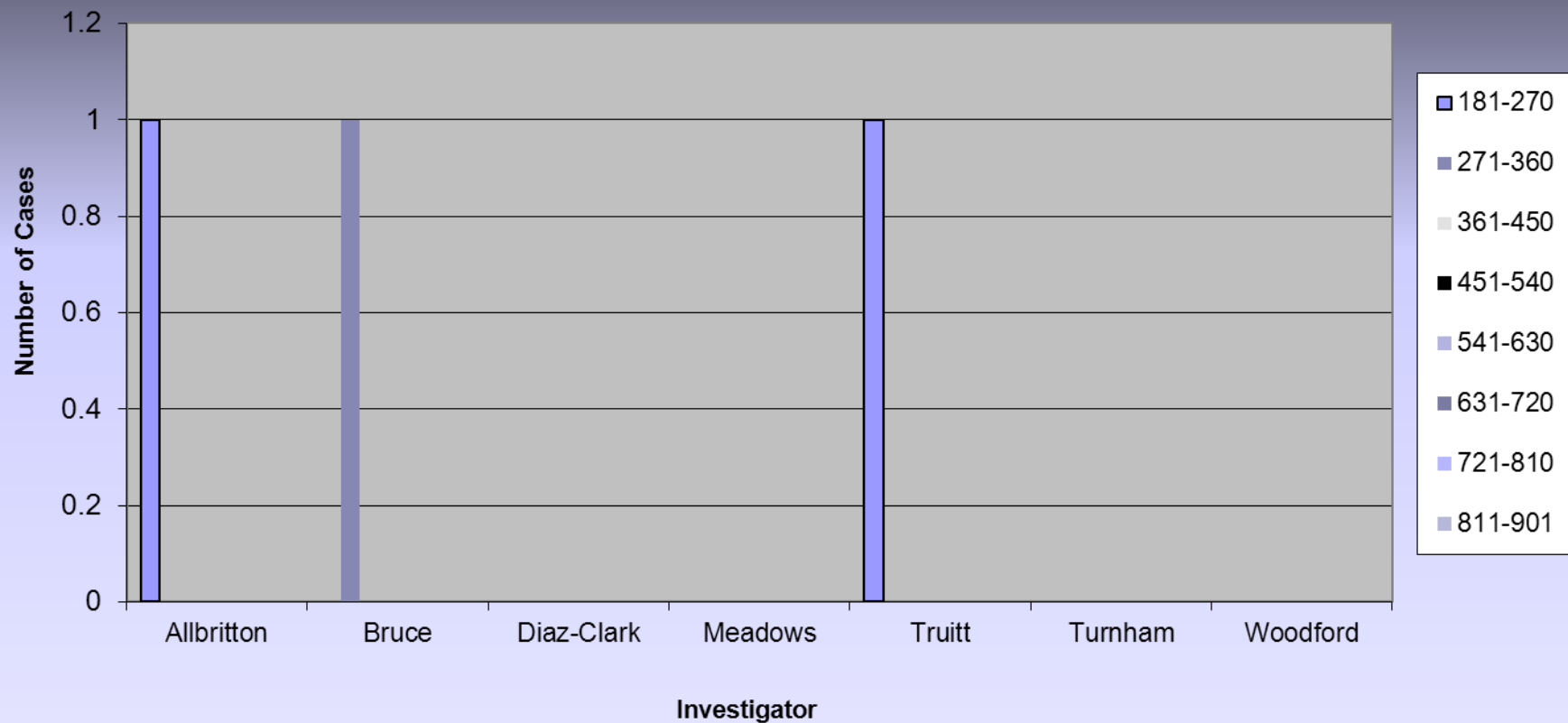
■ Legal/Administrative Review

■ Worker's Compensation

■ Final Investigative Report

■ Other

Cases Over 180 Days by Individual Investigator



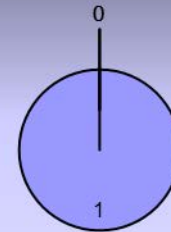
180 Day Explanation by Investigator

Dennis Bruce - Over 180 Days



- Final Investigative Report
- Investigations
- Mediations/Settlement

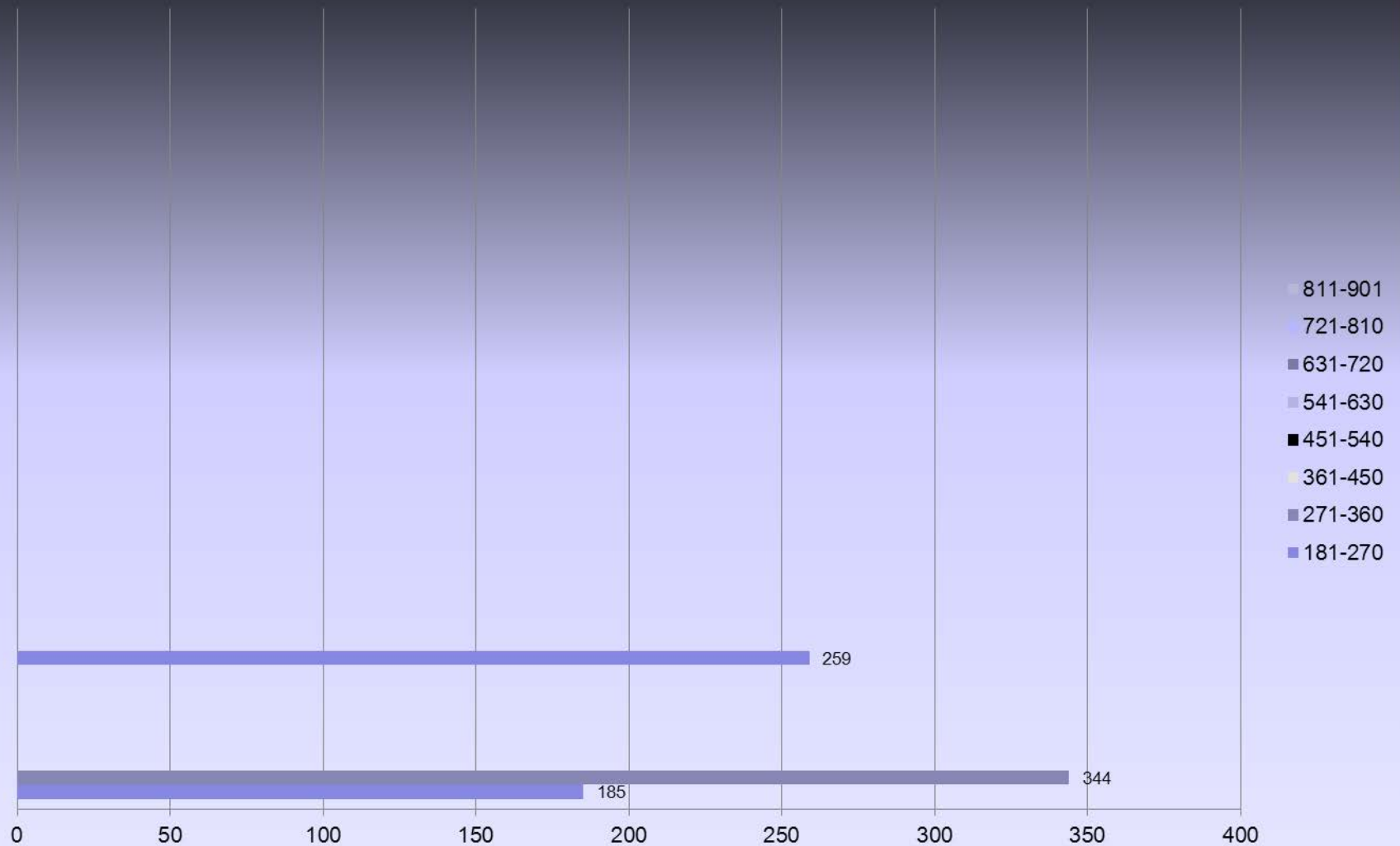
Ellen Allbritton - Over 180 Days



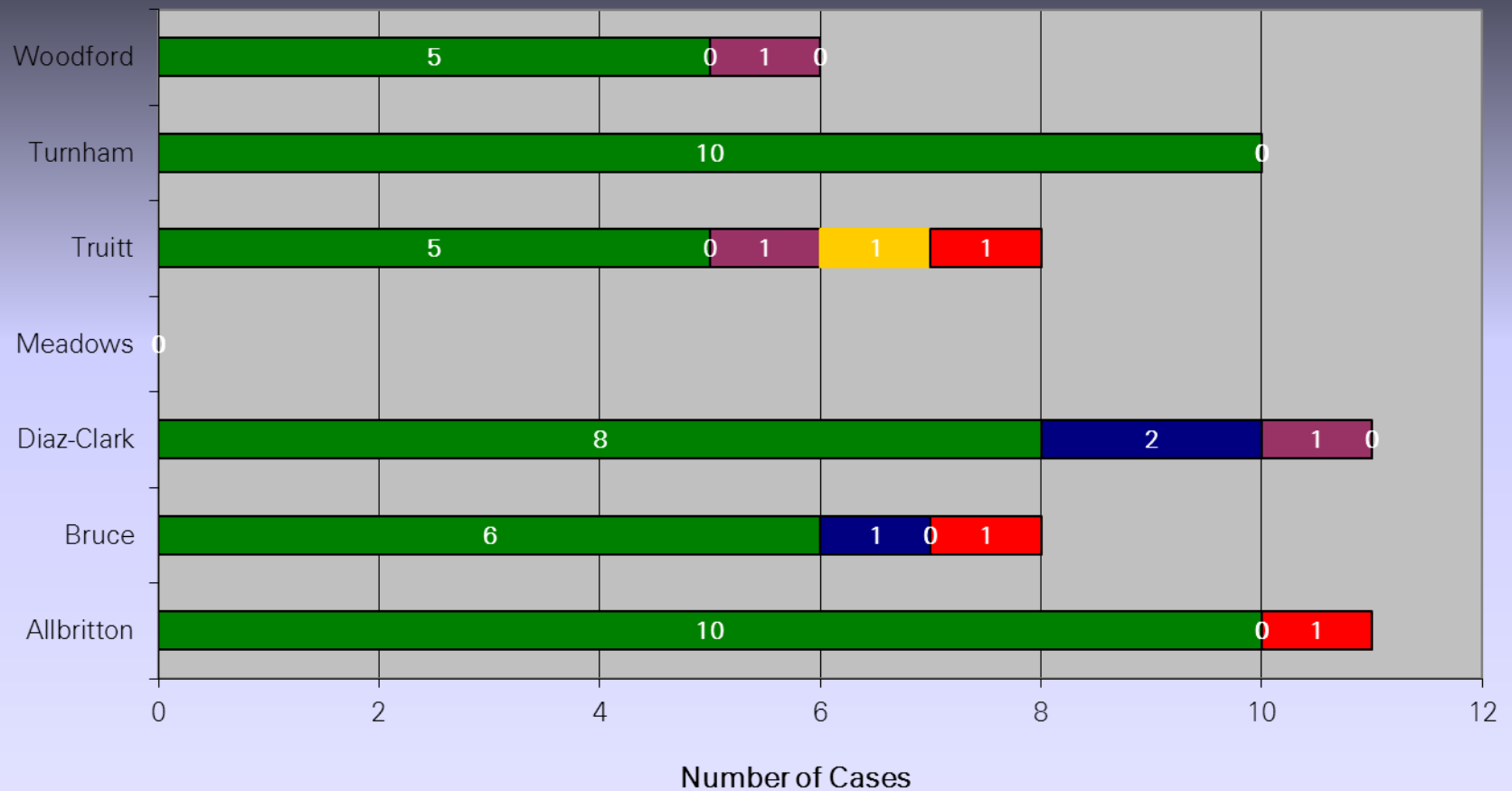
- Final Investigative Report
- Investigations
-

CASES OVER 180 DAYS

Age of Cases



AGE of CASES by Individual Investigator



■ ≤ 90 Days

■ 91-120 Days

■ 121-150 Days

■ 151-180 Days

■ ≥ 180 Days