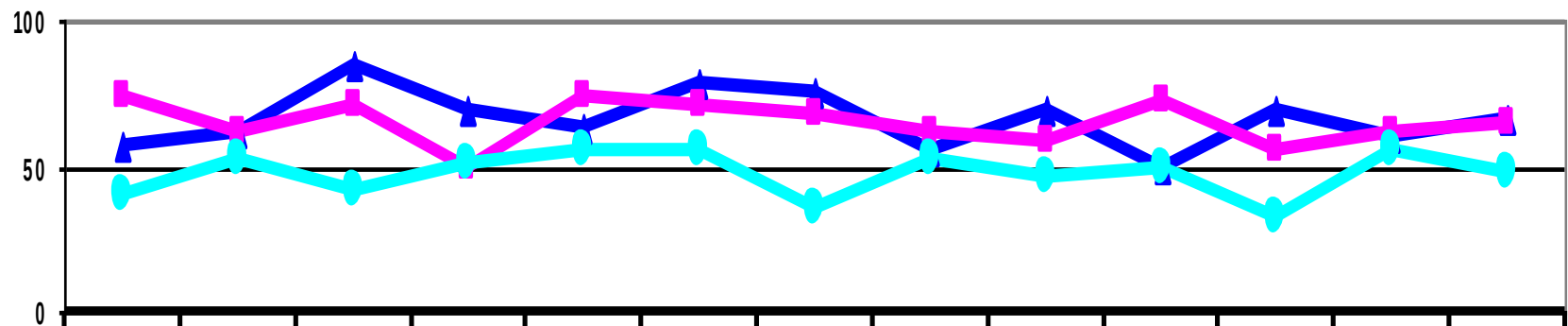


Employment Discrimination Bureau

Monthly Performance Measures March 2012

COMPLAINTS RECEIVED

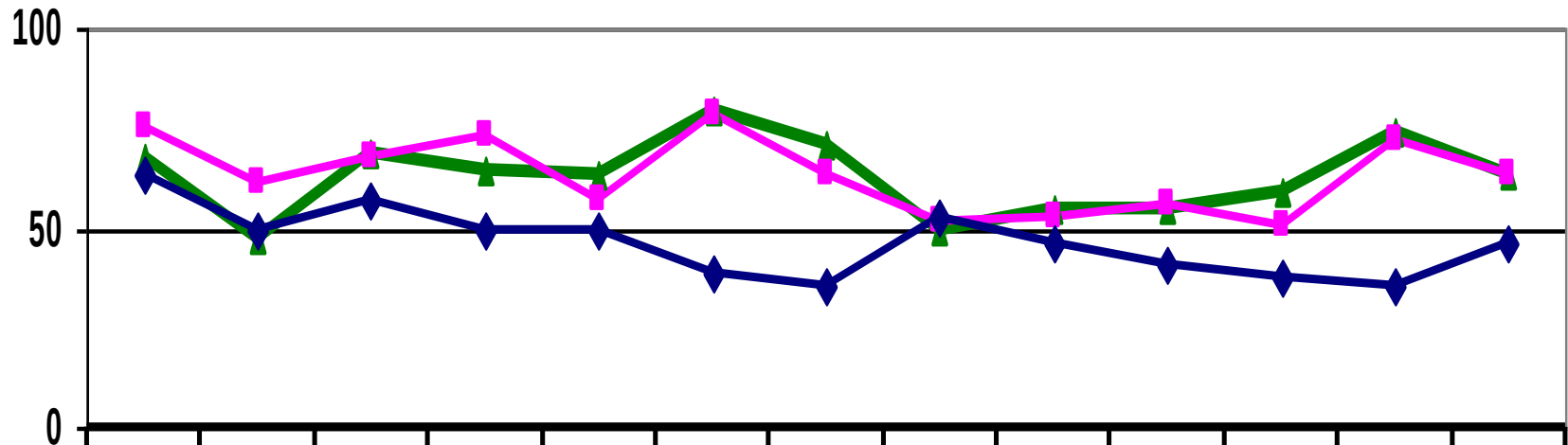
Rating Period 2009 - 2011



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AVG
2009	57	61	84	70	63	78	76	56	70	49	69	60	66
2010	74	61	71	49	74	71	67	62	59	72	55	62	65
2011	40	52	41	51	55	56	36	53	46	50	32	55	47

COMPLAINTS COMPLETED

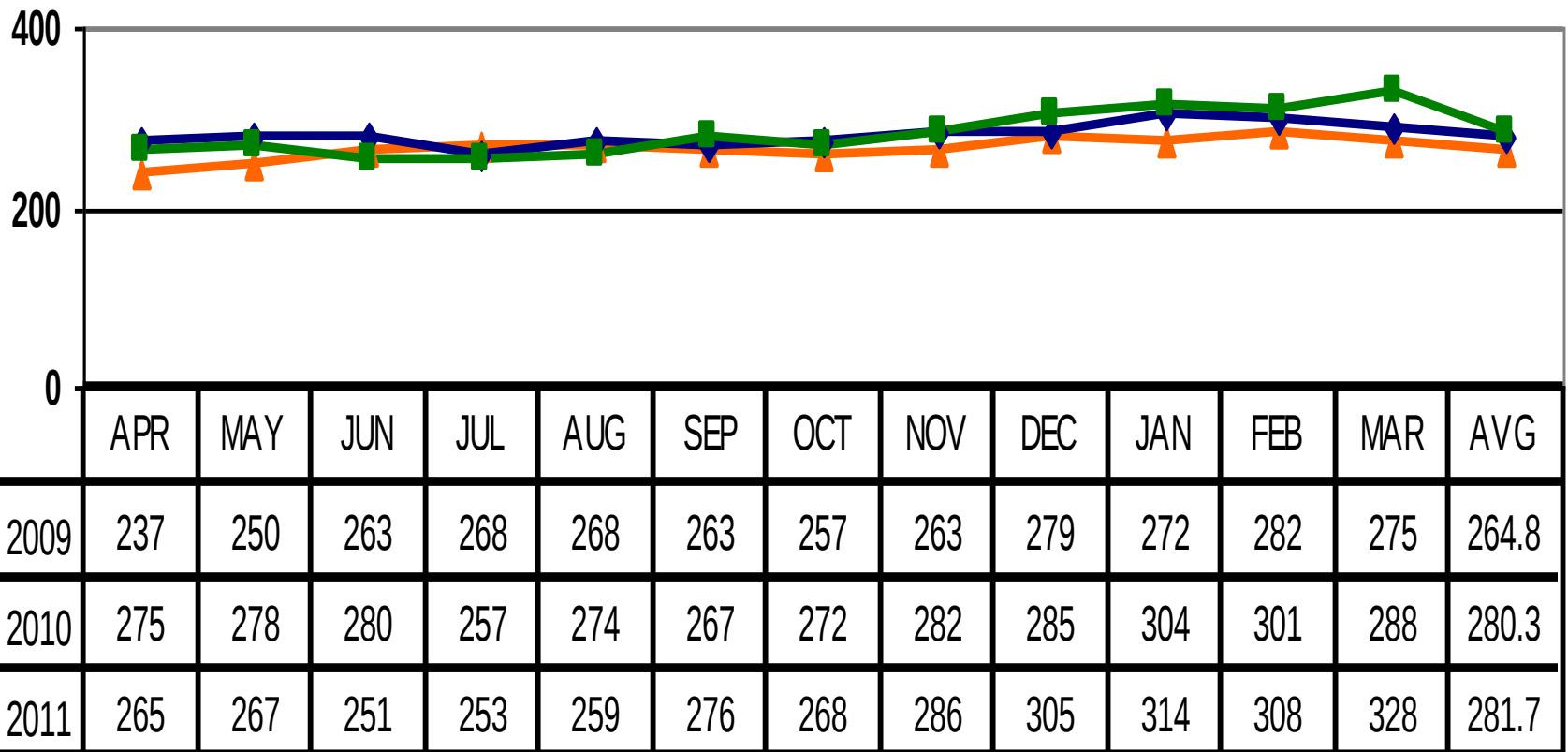
Rating Period 2009 - 2011



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AVG
2009	68	47	69	65	63	80	71	50	55	55	59	74	63.0
2010	75	61	68	73	57	78	63	52	53	56	51	72	63.3
2011	63	50	57	49	49	39	36	53	46	41	38	35	46.3

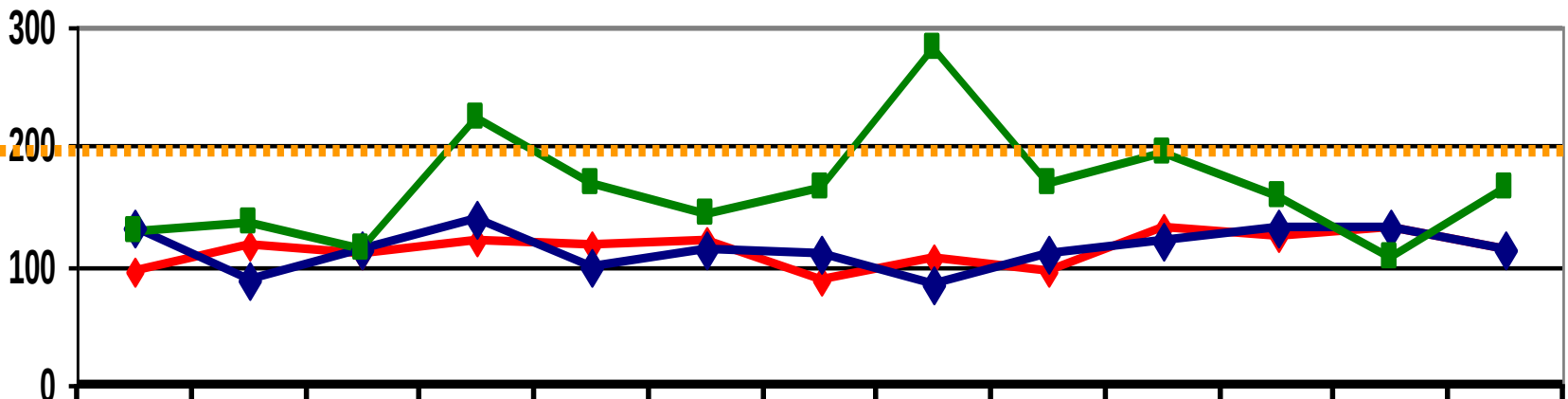
MONTHLY INVENTORY

Rating Period 2009 - 2011



AVERAGE DAYS COMPLAINT TO DETERMINATION

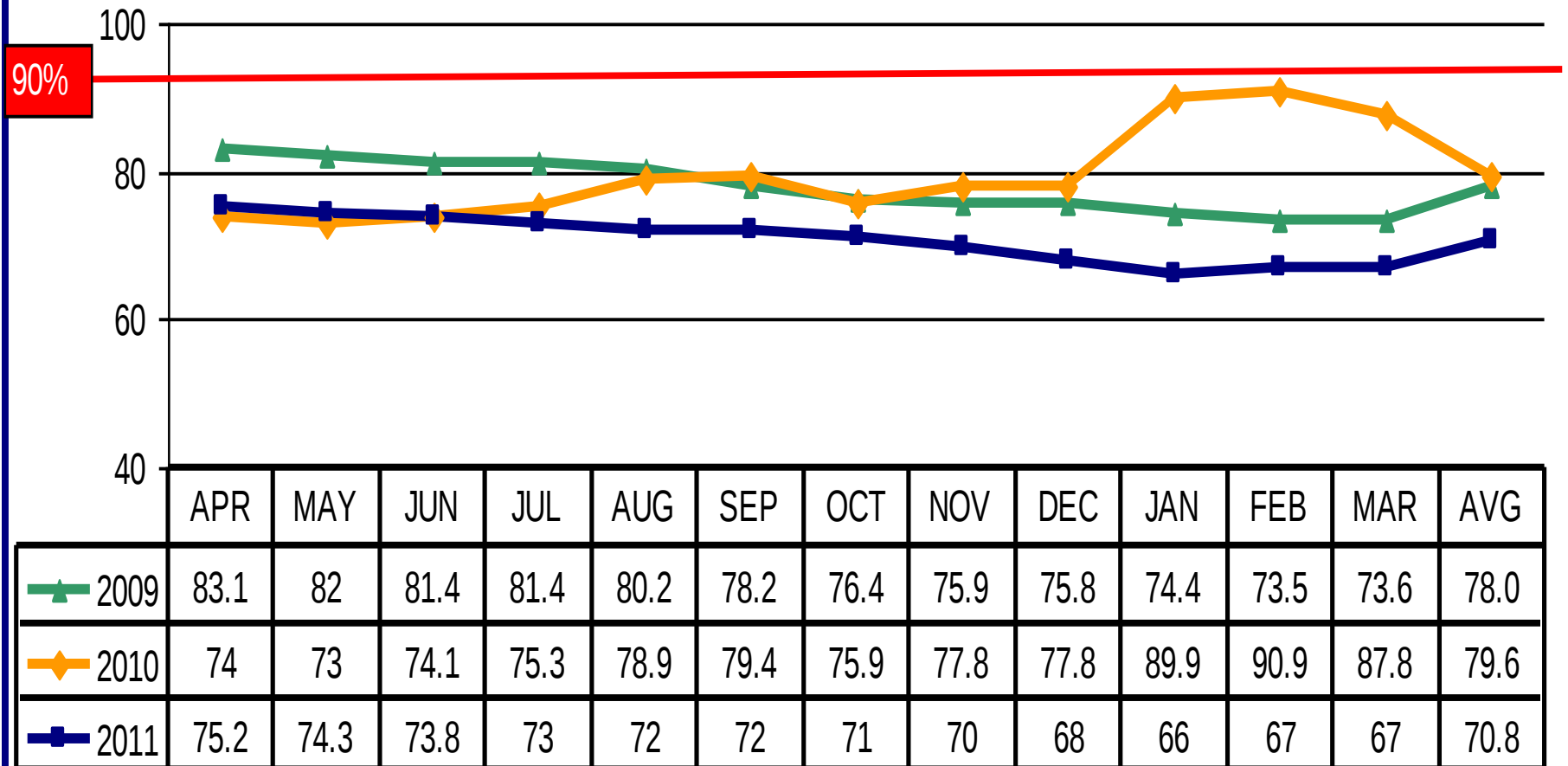
Rating Period 2009 - 2011



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AVG
2009	94	117	111	120	116	121	86	106	95	132	124	131	113
2010	130	89	113	140	99	114	111	85	110	119	132	130	114
2011	127	136	114	225	167	142	163	283	167	193	157	105	165

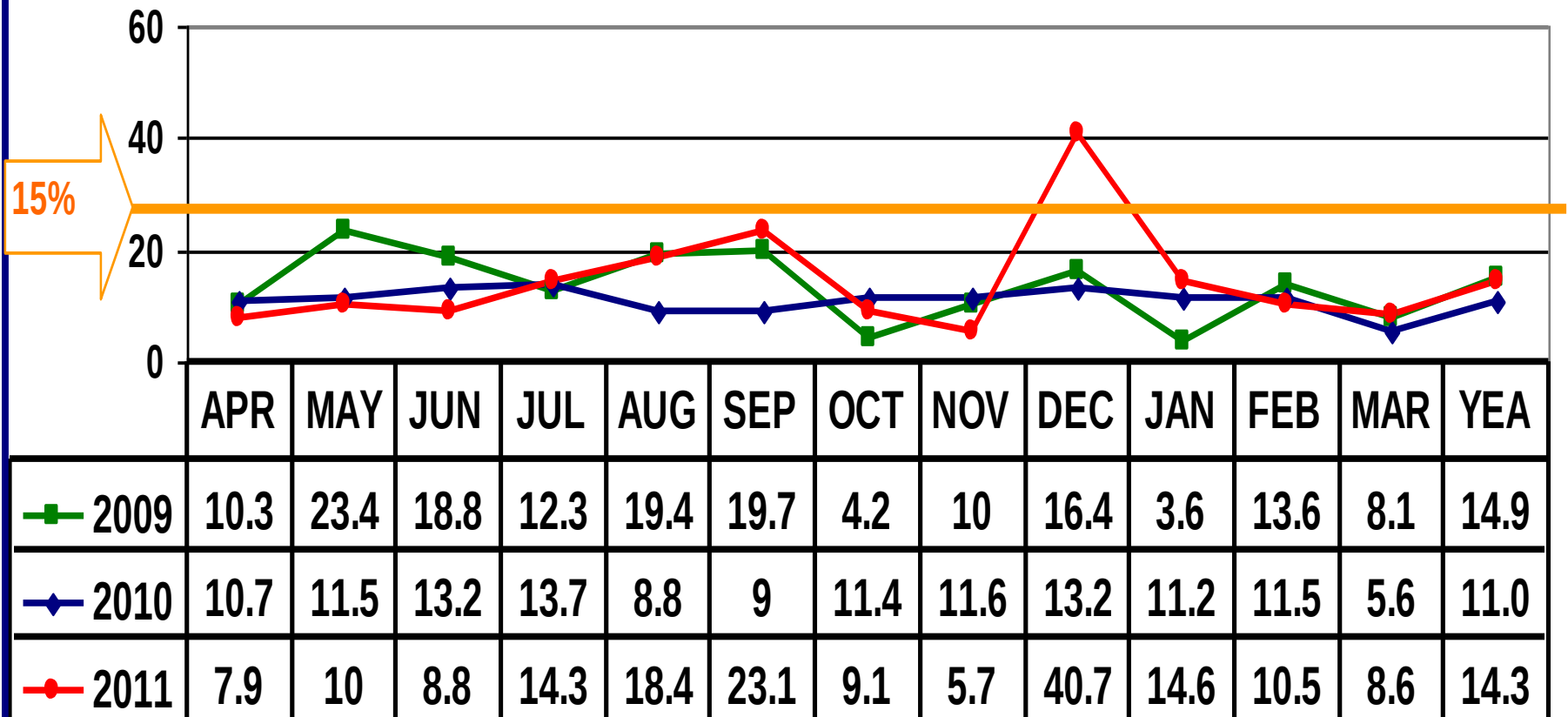
PERCENT CLOSED IN 90 DAYS

Rating Period 2009 -2011



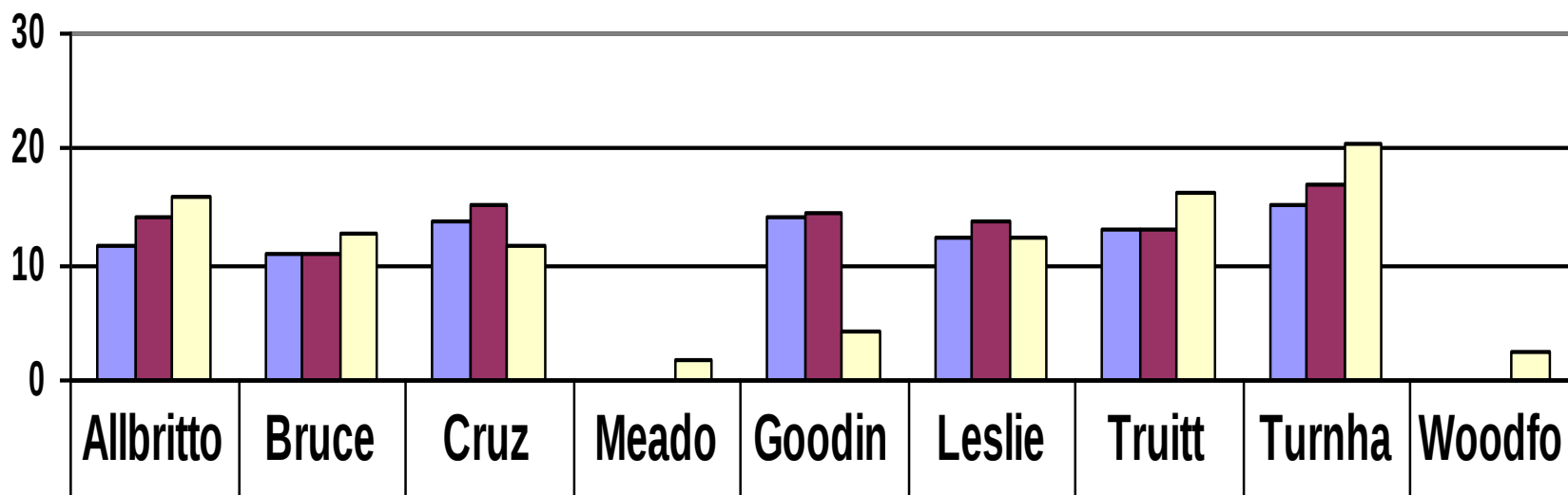
SETTLED PERCENTAGE

Rating Period 2009 - 2011



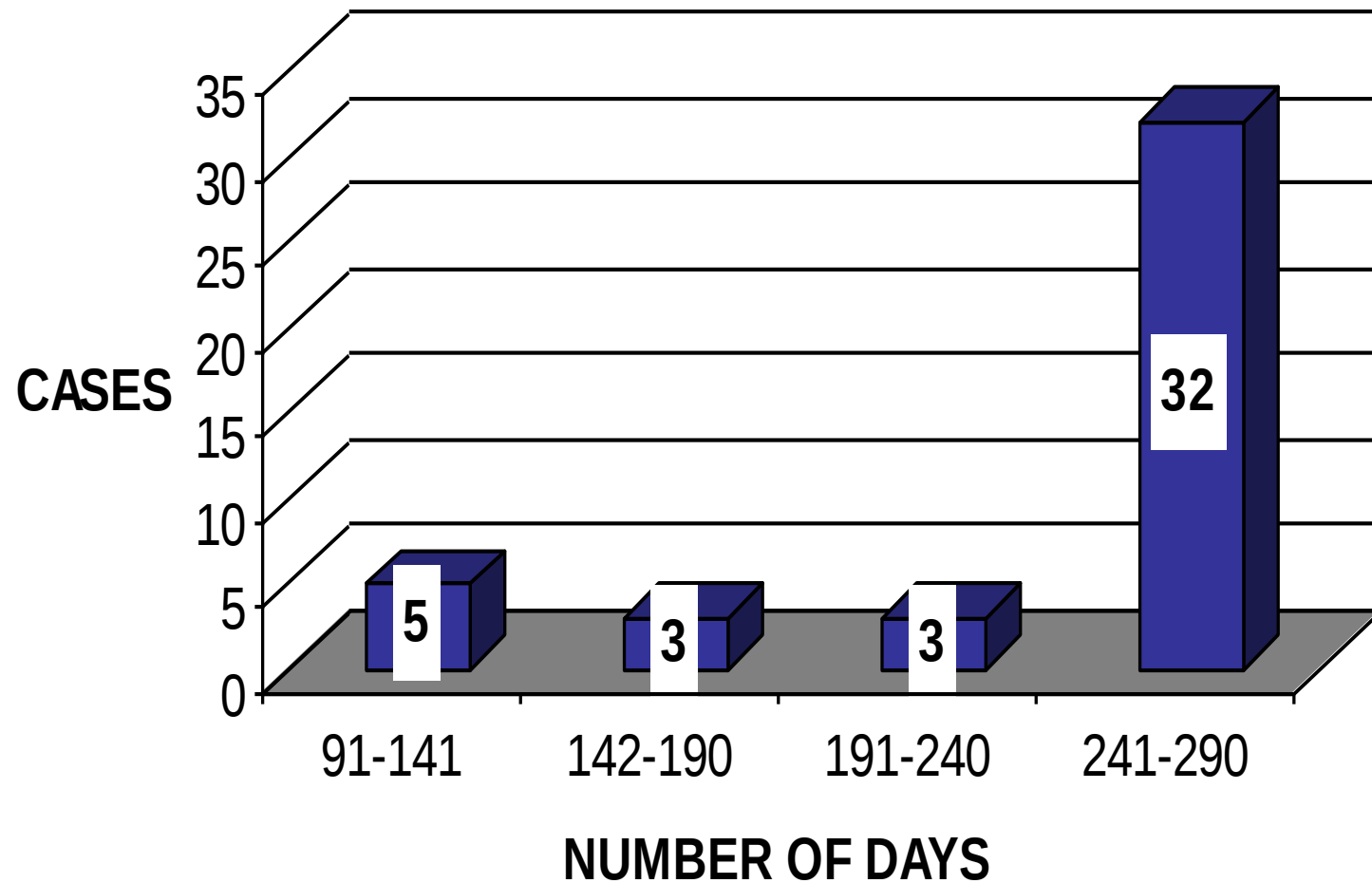
PERCENT OF CASES COMPLETED BY INVESTIGATOR

Rating Period 2009 - 2011

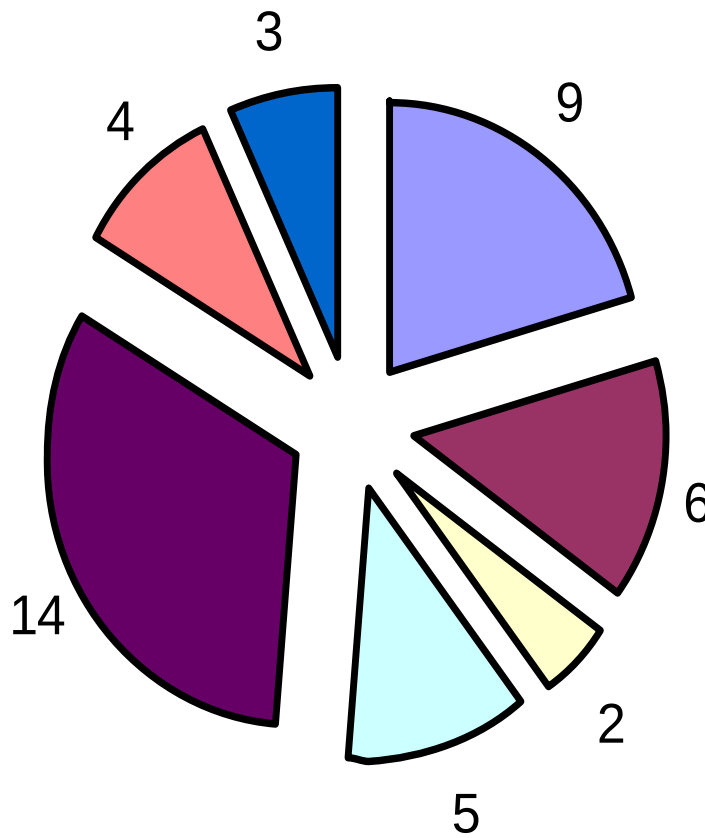


	Allbritto	Bruce	Cruz	Meado	Goodin	Leslie	Truitt	Turnha	Woodfo
2009	11.58	11.05	13.72	0.00	14.08	12.50	12.89	15.13	0.00
2010	14.10	11.00	15.30	0.00	14.30	13.70	13.00	16.80	0.00
2011	15.90	12.80	11.50	1.90	4.30	12.40	16.40	20.50	2.50

CASES OVER 90 DAYS



Categories for Cases Over 90 Days

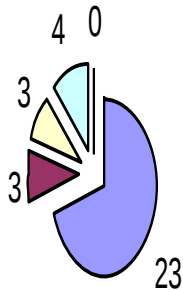


- Attorney
- Mediation/Settlement
- Legal/Administrative Review
- Worker's Compensation
- Final Investigative Report
- Reassignment
- Other

[illegible]

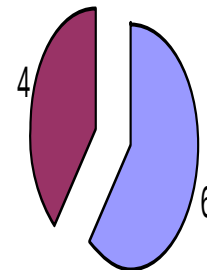
90 Day Explanation by Investigator

Dennis Bruce - Over 90 Days



■ Final Investigative Report ■ Investigations
■ Other ■ Training
■ Mediations/Settlement

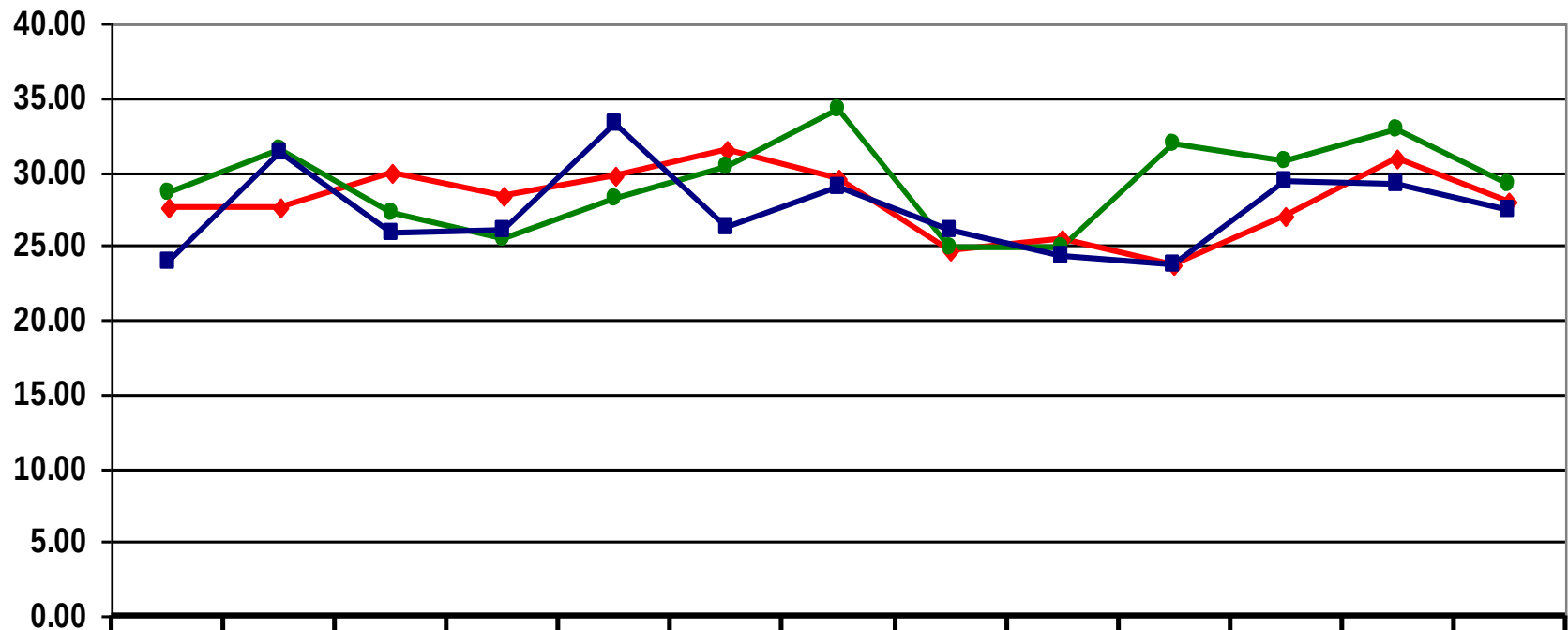
Elen Allbritton - Over 90 Days



■ Final Investigative Report ■ Investigations

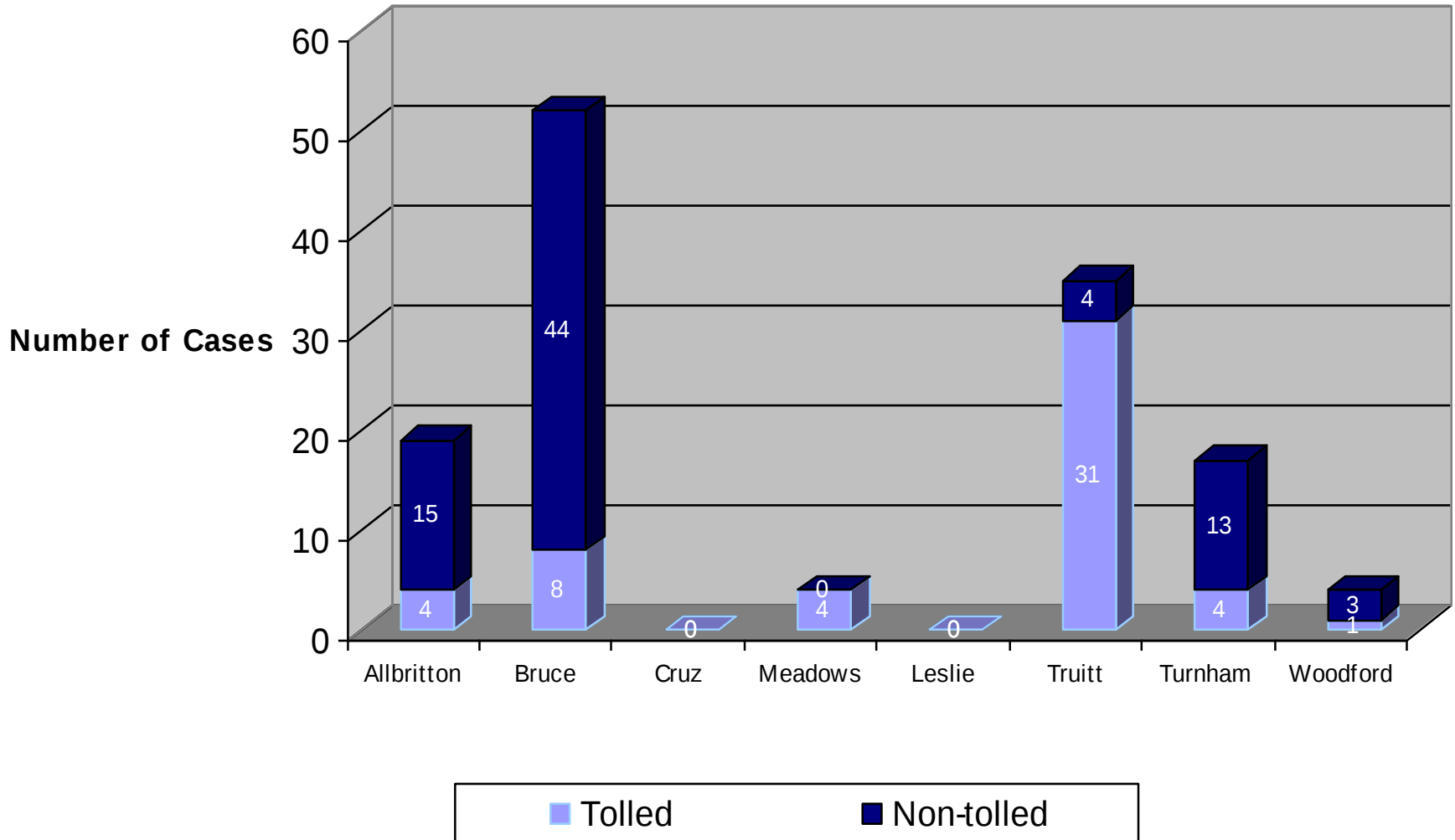
WEEKLY CASE HOURS

Rating Period 2009 - 2011



	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	YEAR
2009	27.50	27.50	30.00	28.40	29.80	31.40	29.49	24.69	25.44	23.60	27.00	30.90	27.98
2010	28.60	31.50	27.20	25.40	28.20	30.30	34.11	24.87	24.94	31.90	30.70	32.90	29.22
2011	23.80	31.20	25.80	26.10	33.20	26.30	29.02	26.03	24.18	23.60	29.30	29.10	27.30

NUMBER of TOLLED & NON-TOLLED CASES



AGE of CASES by Individual Investigator

