

EMPLOYMENT DISCRIMINATION BUREAU

MONTHLY PERFORMANCE MEASURES

SEPTEMBER 2010

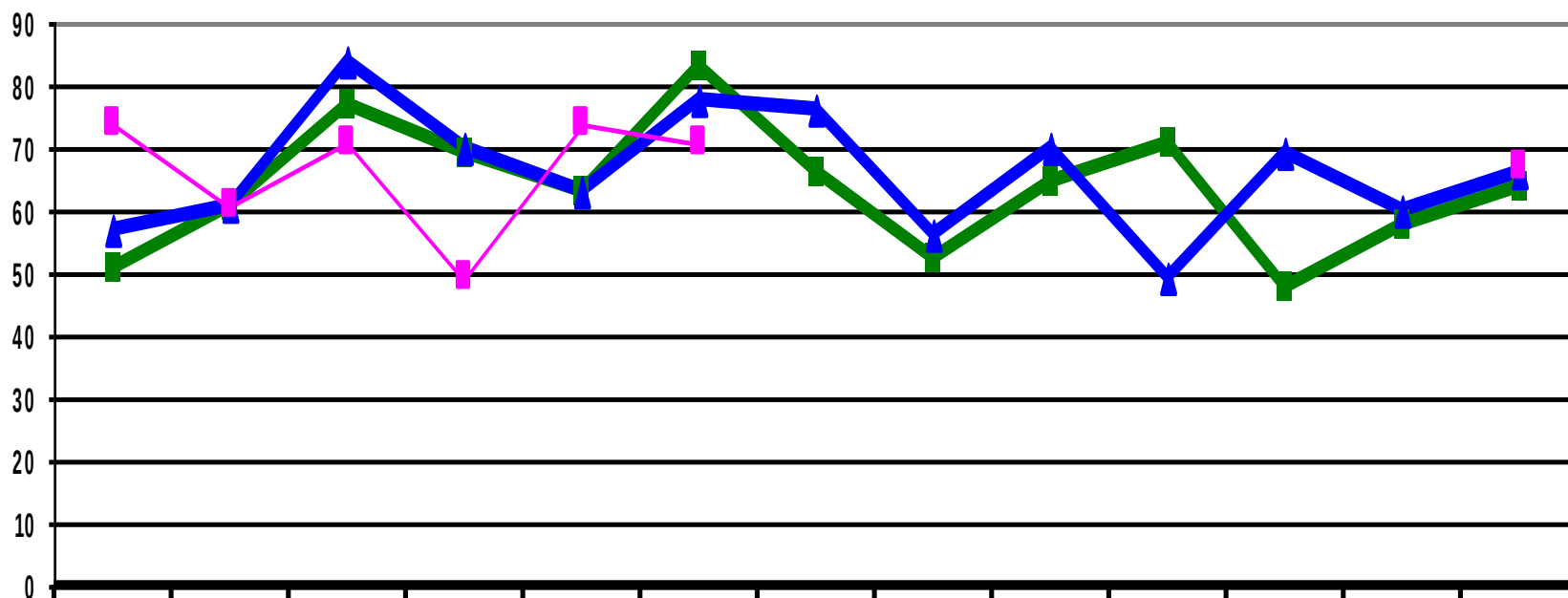
Division/Bureau: Employment Discrimination/Standards and Inspection

Document Name: September Monthly Performance Measures

Date Revised: 07/26/2010

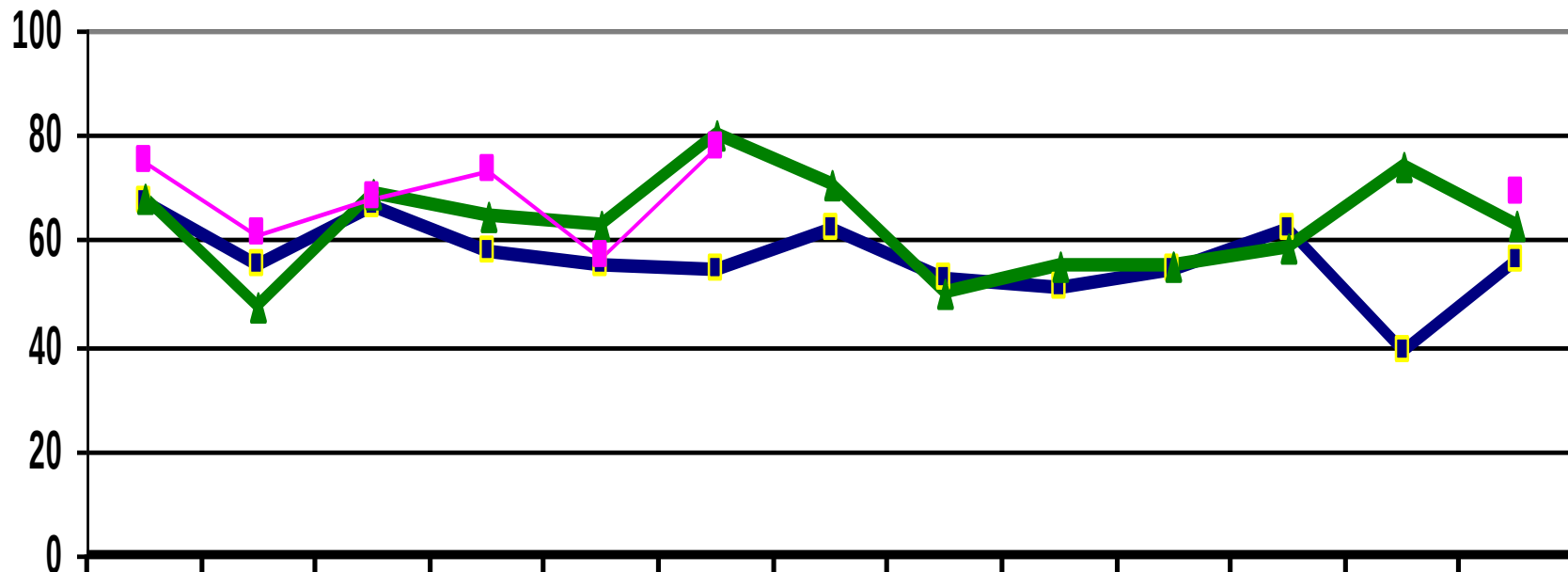
Document Owner: Tiffany Lathan

COMPLAINTS RECEIVED: 2008-2010



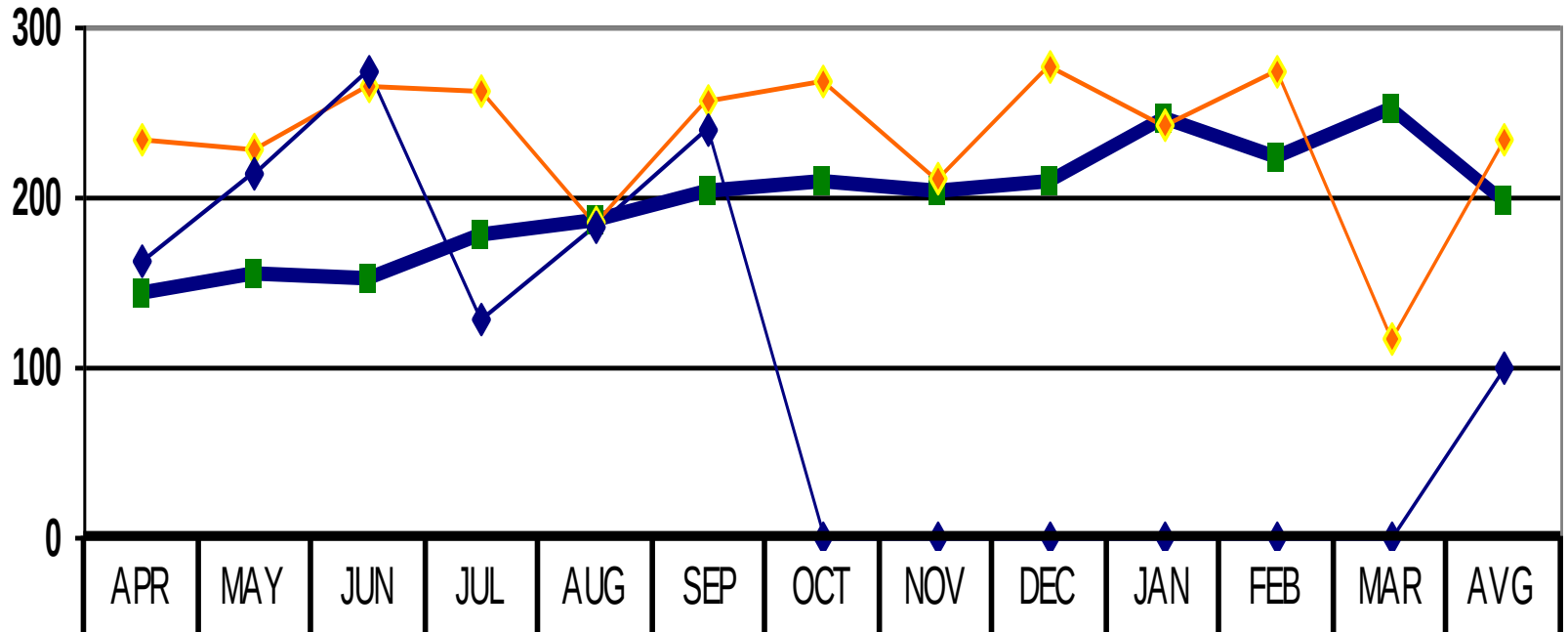
2008	51	61	77	69	63	83	66	52	65	71	48	58	64
2009	57	61	84	70	63	78	76	56	70	49	69	60	66
2010	74	61	71	49	74	71							67

COMPLAINTS COMPLETED: 2008-2010



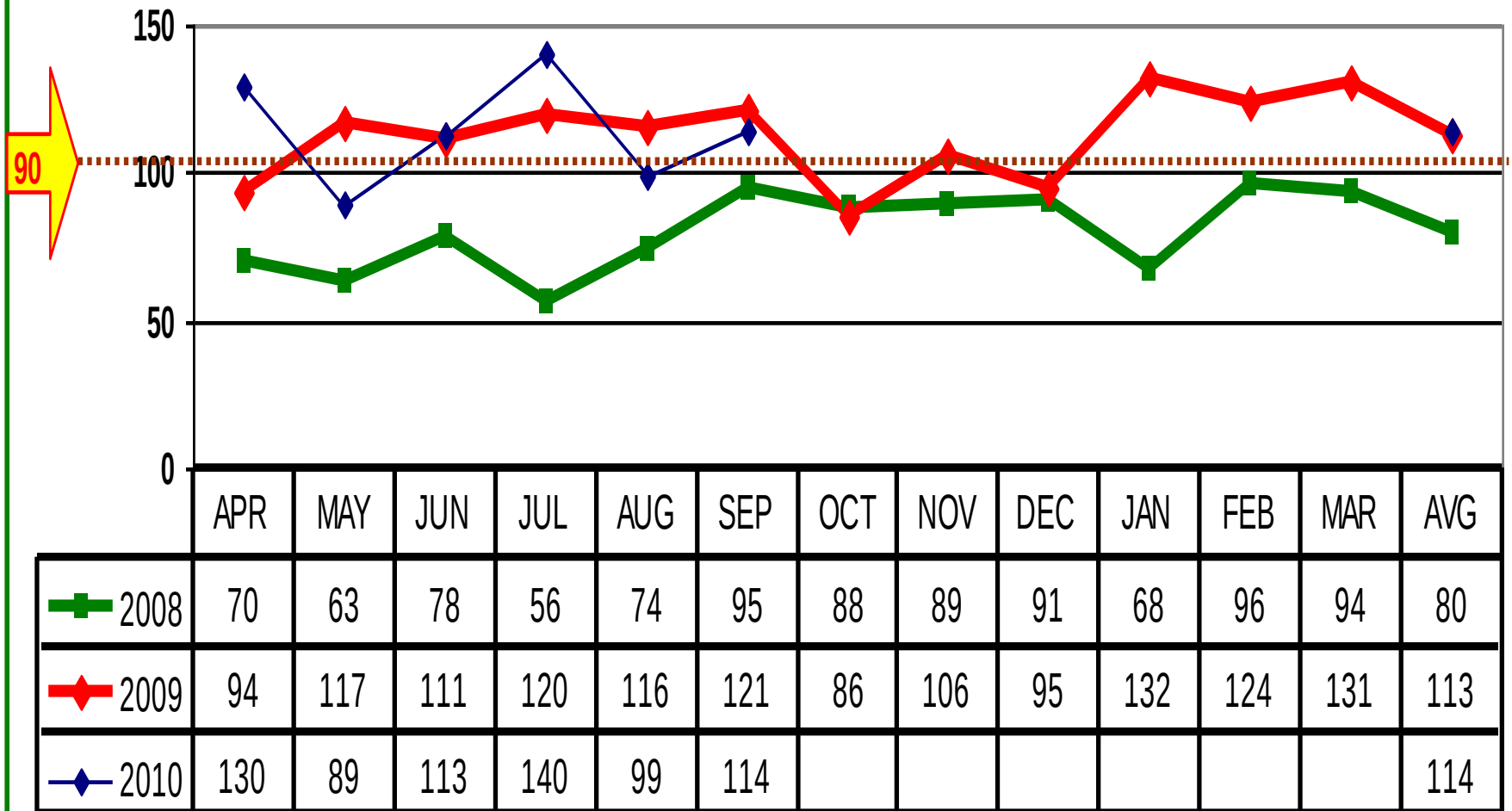
	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	AVG
2008	67	55	66	58	55	54	62	53	51	54	62	39	56.3
2009	68	47	69	65	63	80	71	50	55	55	59	74	63.0
2010	75	61	68	73	57	78							68.7

MONTHLY INVENTORY

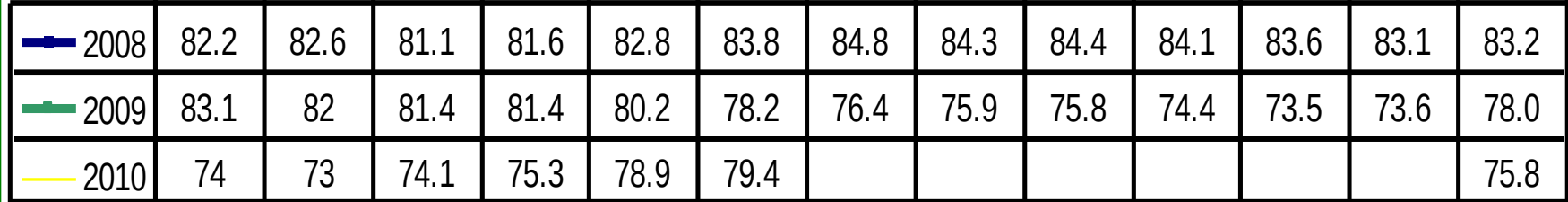


■ 2008	143	153	152	176	186	204	210	202	210	247	224	251	196.5
◆ 2009	235	229	265	264	186	256	268	212	278	242	274	118	235.6
◆ 2010	164	214	275	129	182	240	0	0	0	0	0	0	100.3

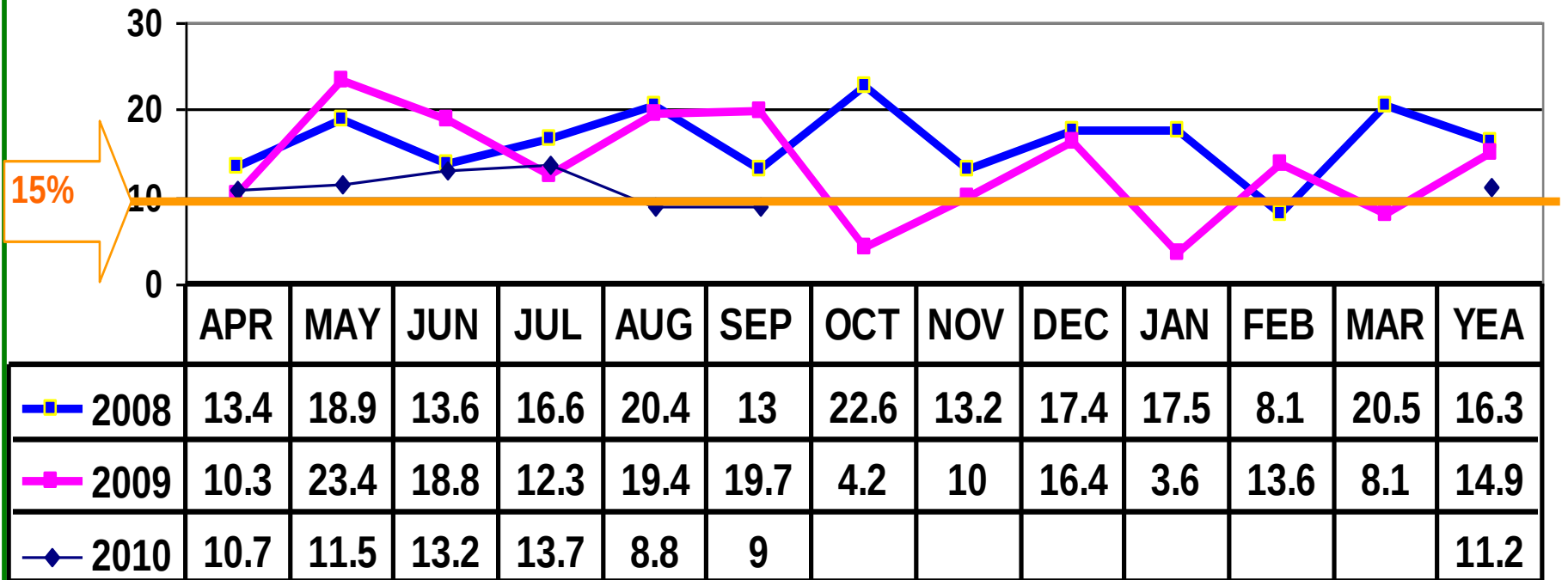
AVERAGE DAYS COMPLAINT TO DETERMINATION



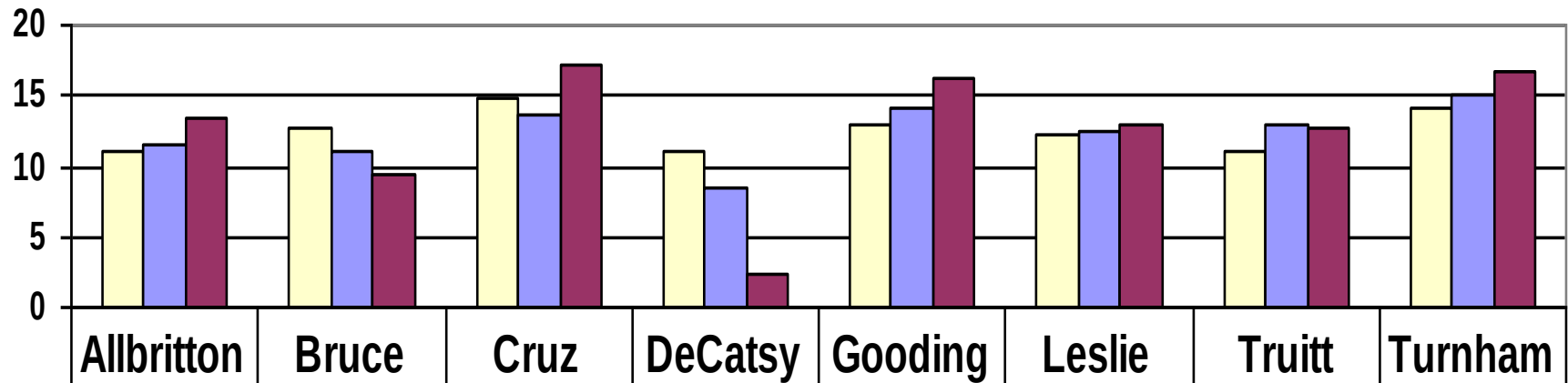
90%



EDB - SETTLED PERCENTAGE

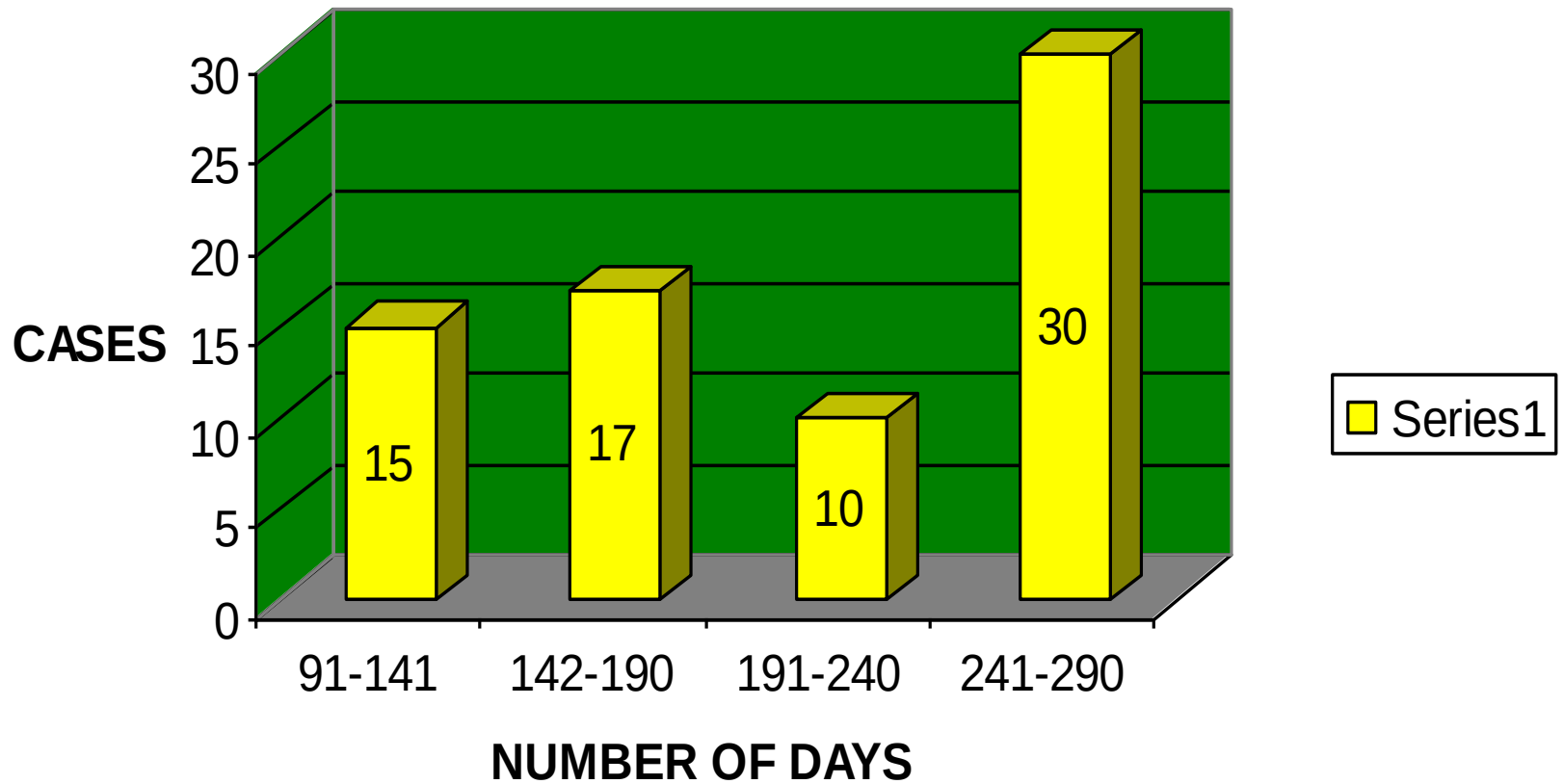


PERCENT OF CASES COMPLETED BY INVESTIGATOR - RATING YEAR

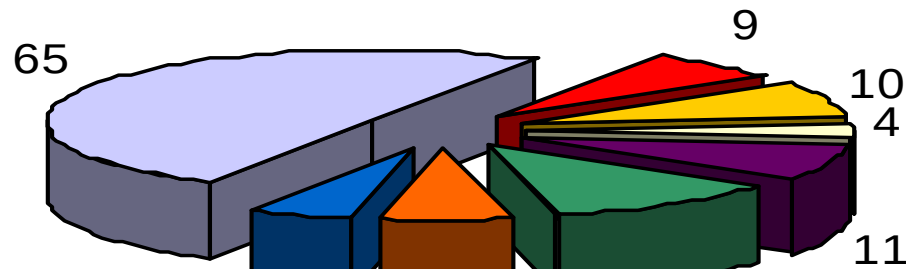


	Allbritton	Bruce	Cruz	DeCatsy	Gooding	Leslie	Truitt	Turnham
2008	11.04	12.73	14.94	11.04	12.99	12.21	11.14	14.03
2009	11.58	11.05	13.72	8.42	14.08	12.50	12.89	15.13
2010	13.30	9.50	17.20	2.40	16.30	12.90	12.60	16.70

CASES OVER 90 DAYS



Cases Over 90 Days



- | | |
|--|---|
| ■ Attorney | ■ Mediation/Settlement |
| ■ Legal/Administrative Review | ■ Worker's Compensation |
| ■ Final Investigative Report | ■ Reassignment |
| ■ Other | ■ |

Cases Over 90 Days by Investigator

